



Police Committee

Date: THURSDAY, 26 MARCH 2015
Time: 11.00 am
Venue: COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL

Members: Henry Pollard (Chairman)
Deputy Douglas Barrow (Deputy Chairman)
Mark Boleat
Simon Duckworth
Lucy Frew
Alderman Alison Gowman
Deputy Keith Knowles
Alderman Ian Luder
Vivienne Littlechild
Helen Marshall
Deputy Joyce Nash
Don Randall
Deputy Richard Regan

Enquiries: Katie Odling
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katie.odling@cityoflondon.gov.uk

Lunch will be served in the Guildhall Club at 1pm
N.B: Part of this meeting may be subject to audio visual recording.

John Barradell
Town Clerk and Chief Executive

AGENDA

Part 1 - Public Agenda

1. **APOLOGIES**
2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**
3. **MINUTES**
To agree the public minutes and summary of the meeting held on 26 February 2015.

For Decision
(Pages 1 - 4)
4. **OUTSTANDING REFERENCES**
Report of the Town Clerk.

For Information
(Pages 5 - 6)
5. **STANDARD ITEM ON THE SPECIAL INTEREST AREA SCHEME**
To receive any Special Interest Area Updates.
6. **TERMS OF REFERENCE**
Report of the Town Clerk.

For Decision
(Pages 7 - 10)
7. **BARBICAN AREA CCTV**
Report of the Town Clerk – Assistant Director Safer City Partnership.

For Information
(Pages 11 - 22)
8. **BUDGET MONITORING REPORT**
Report of the Commissioner of Police.

For Information
(Pages 23 - 30)
9. **POLICING PLAN MEASURES - 2015/2016**
Report of the Commissioner of Police.

For Decision
(Pages 31 - 62)

10. **NATIONAL POLICE CO-ORDINATION CENTRE S22A COLLABORATION AGREEMENT**
Report of the Commissioner of Police.
For Decision
(Pages 63 - 66)
11. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**
12. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**
13. **EXCLUSION OF THE PUBLIC**
MOTION - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of the Schedule 12A of the Local Government Act.

Part 2 - Non-Public Agenda

14. **NON-PUBLIC MINUTES**
To agree the non-public minutes of the meeting held 26 February 2015.
For Decision
(Pages 67 - 70)
15. **BERNARD MORGAN HOUSE - REIMBURSEMENT OF CHARGES**
Report of the Commissioner of Police.
For Decision
(Pages 71 - 78)
16. **CITY OF LONDON POLICE (COLP) COMPUTER REFRESH PROJECT**
Report of the Commissioner of Police.
For Decision
(Pages 79 - 84)
17. **REPORT ON ACTION TAKEN**
Report of the Town Clerk.
For Decision
(Pages 85 - 86)
18. **COMMISSIONER'S UPDATES**
Commissioner to be heard.
19. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**
20. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

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POLICE COMMITTEE **Thursday, 26 February 2015**

Minutes of the meeting of the Police Committee held at Committee Room 2 - 2nd Floor West Wing, Guildhall on Thursday, 26 February 2015 at 11.00 am

Present

Members:

Deputy Henry Pollard (Chairman)
Deputy Douglas Barrow (Deputy Chairman)
Mark Boleat
Lucy Frew
Alderman Alison Gowman
Deputy Keith Knowles
Alderman Ian Luder
Helen Marshall
Deputy Joyce Nash
Don Randall

Officers:

Peter Lisle	Assistant Town Clerk
Katie Odling	Town Clerk's Department
Alex Orme	Town Clerk's Department
James Goodsell	Town Clerk's Department
Steve Telling	Chamberlain's Department
Matthew Lock	Chamberlain's Department
Tony Macklin	Department of Markets and Consumer Protection

City of London Police:

Adrian Leppard	Commissioner
Ian Dyson	Assistant Commissioner
Hayley Williams	Chief of Staff
Stephen Head	Commander, Economic Crime
Eric Nisbett	Director of Corporate Services

1. APOLOGIES

Apologies for absence were received from Vivienne Littlechild, Simon Duckworth and Commander Wayne Chance.

2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations of interest.

3. **MINUTES**

RESOLVED – That the minutes of the meeting held on 16 January 2015 be approved.

4. **OUTSTANDING REFERENCES**

The Committee noted the list of Outstanding References.

5. **APPOINTMENT OF EXTERNAL MEMBERS**

The Committee considered a report of the Town Clerk regarding the appointment of an External Member to the Police Committee.

Further to the discussion, Members agreed to extend the application process and asked Officers to recalibrate the timeframe by one cycle. The proposal would therefore be considered by the Court of Common Council on 21 May 2015.

RESOLVED – That

- a) the process for recruiting one external member of the Police Committee for a four-year term starting May 2015 be noted;
- b) the Officers be requested to extend the timeframe of the application process by one cycle;
- c) the Police Committee Membership Scheme be noted; and
- d) Lucy Frew be appointed as third member of the selection panel, to sit alongside the Chairman, the Deputy Chairman and a fourth non-Common Council member to be identified.

6. **STANDARD ITEM ON THE SPECIAL INTEREST AREA SCHEME**

A report of the Commissioner of Police was received in relation to the Disability Standard.

Members discussed the findings of the disability study and considered there ought to be a focus around internal support for staff. It was acknowledged that an update on the action around the Disability Standard would be included in the next quarterly EDHR Update to the Committee.

RESOLVED – That the report be noted.

7. **POLICING PLAN 2015 - 2018**

The Committee considered a report regarding the draft revised Policing Plan 2015 – 2018 for the City of London, informing the community and staff how the City area was to be policed.

RESOLVED – That,

- a) the Draft Policing Plan 2015-18 appended to this report as the Policing Plan for the City of London be adopted, subject to any further amendments agreed by Committee and the Commissioner;
- b) following approval the plan be published on the internet by 31st March; and
- c) the Performance against the plan be reported quarterly to the Police Performance and Resource Management Sub Committee.

8. **PUBLIC SECTOR PENSIONS REFORM - ESTABLISHING A LOCAL PENSIONS BOARD UPDATE**

The Committee received a report of the Chamberlain regarding the establishment of a Local Pensions Board.

RESOLVED – That,

- a) the report be noted; and
- b) a further report be presented to the Committee in March 2015 which provided clarity in relation to the Police Membership.

9. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There were no questions.

10. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

There were no items of urgent business.

11. **EXCLUSION OF THE PUBLIC**

RESOLVED – That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part 1 of the Schedule 12A of the Local Government Act.

12. **NON-PUBLIC MINUTES**

RESOLVED – That the non-public minutes of the meeting held on 16 January 2015 be approved.

13. **NEW YORK DISTRICT ATTORNEY'S OFFICE – MUTUAL SECONDMENT OF STAFF**

The Committee received a report of the Commissioner of Police regarding the mutual secondment of staff to the New York District Attorney's Office.

14. **INCOME GENERATION, SPONSORSHIP AND OTHER ADDITIONAL FUNDING – ANNUAL UPDATE REPORT**

The Committee received a report of the Commissioner of Police which provided an annual update on income generation, sponsorship and other additional funding.

15. **OPERATION BROADWAY - A JOINT INITIATIVE BETWEEN THE CITY OF LONDON TRADING STANDARDS SERVICE AND THE CITY OF LONDON POLICE**

The Committee considered and approved a report of the Director of Markets and Consumer Protection concerning Operation Broadway.

16. **COMMISSIONER'S UPDATES**

The Commissioner of Police was heard concerning on-going and successful operations undertaken by the City of London Police.

17. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

There were no questions.

18. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED

There was one item of urgent business.

19. CONFIDENTIAL MINUTES

RESOLVED – That the confidential minutes of the meeting held on 16 January 2015 be approved.

20. PUBLIC REALM SAFETY

The Committee considered a report of the Director of the Built Environment.

The meeting ended at 12.35 pm

Chairman

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katie.odling@cityoflondon.gov.uk**

POLICE COMMITTEE

26 March 2015

OUTSTANDING REFERENCES

Meeting Date & Reference	Action	Owner	Status
23/05/14	Delivery of Police Uniform	Commissioner of Police	In progress The implementation date has slipped to 23 rd March due to manufacturing and shipping issues. In light of the delay, the Force are in discussion with procurement regarding contract and cost. An update will be given to Committee only by exception if there is further slippage, otherwise the uniform will be rolled out by the end of May 2015.
3/04/14 Item 3.a) Barbican Highwalk CCTV	Progress update - CCTV upgrade	Safer City Partnership	Complete Agenda item 7
08/12/14 Item 5 – Road Safety	Commissioner undertook to bring a report back to outline the plan for prevention strategies and explore suggestions put forward by Members in relation to pedestrian inattention as the main cause of collisions at present.	Transportation and Public Realm Director supported by CoLP	In progress Report to the Committee on 20 th May 2015
08/12/14 Item 8 – New Anti-Social Behaviour, Crime and Policing Act 2014 – Delegated Powers	The Police Committee, in partnership with the City Of London Police, be responsible for the production of a Community Remedies document.	COLP/ Assistant Director Street Scene, Strategy & Safer City Partnership	In progress Report to the Committee on 20 th May 2015
08/12/14 Desktop Upgrade	An update on the conclusion of the project.	Director of Corporate Services	Complete Agenda Item 16
26/02/15 Appointment of External Member	Extend the application process	Town Clerk	In progress The deadline for applications has been extended to 3 April 2015. The Selection Panel will meet w/c 13 April and interviews are scheduled to take place w/c 27 April. It is

			anticipated that the appointment will be ratified by the Court of Common Council on 21 May.
26/02/15 Disability Standard	An update on the Disability Standard as part of the quarterly EDHR update.	Commissioner of Police	<i>In progress</i> - The next quarterly EDHR update will be submitted to the May 20 th Police Committee
26/02/15 Public Realm Safety	A report in relation to the governance arrangements.	Assistant Director, Environmental Enhancements	
26/02/2015 Public Sector Pensions reform	A report to provide clarity in relation to the Police Membership.	Chamberlain's Department	<i>In progress</i> Discussions are still ongoing between the Town Clerk's Department and the Chamberlain's Department regarding the arrangements.

Agenda Item 6

Committee(s)	Dated:
Police Committee	26 March 2015
Subject: Terms of Reference and Frequency of meetings	Public
Report of: Town Clerk	Decision

Summary

As part of the post-implementation review of the changes made to the governance arrangements in 2011 it was agreed that all Committees should review their terms of reference annually. This will enable any proposed changes to be considered in time for the reappointment of Committees by the Court of Common Council.

The terms of reference of the Police Committee are attached as an appendix to this report for your consideration.

Recommendations

- That, subject to any comments, the terms of reference of the Committee be approved for submission to the Court as set out in the appendix.
- The Committee are also asked to consider the frequency of their meetings going forward.

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POLICE COMMITTEE
TERMS OF REFERENCE

1. Constitution

A non-ward committee consisting of:

- 11 Members elected by the Court of Common Council including:
 - a minimum of one Member who has fewer than five years' service on the Court at the time of his/her appointment; and,
 - a minimum of two Members whose primary residence is in the City of London;
- 2 external members (i.e. non-Members of the Court of Common Council) appointed in accordance with the terms of the Police Committee Membership Scheme

2. Quorum

The quorum consists of any five Members.

3. Terms of Reference

To be responsible for:

- a) securing an efficient and effective police service in the City of London and holding the Commissioner to account for the exercise of his/her functions and those person under his/her direction and control;
- b) agreeing, each year, the objectives in the Policing Plan, which shall have regard to the views of local people , the views of the Commissioner and the Strategic Policing Requirement;
- c) any powers and duties vested in the Court of Common Council as police authority for the City of London by virtue of the City of London Police Act 1839, the Police and Criminal Evidence Act 1984, the Police Acts 1996 (as amended) and 1997, the Criminal Justice and Police Act 2001, the Police Reform Act 2002, the Police Reform and Social Responsibility Act 2011 and any other Act or Acts, Statutory Instruments, Orders in Council, Rules or byelaws etc from time to time in force, save the appointment of the Commissioner of Police which by virtue of Section 3 of the City of London Police Act 1839 remains the responsibility of the Common Council;
- d) making recommendations to the Court of Common Council regarding the appointment of the Commissioner of the City of London Police;
- e) the handling of complaints and the maintenance of standards across the Force;
- f) monitoring of performance against the City of London Policing Plan;
- g) appointing such sub-committees as are considered necessary for the better performance of its duties including an Economic Crime Board, a Performance and Resource Management Sub Committee and a Professional Standards and Complaints Sub Committee.

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Committee(s): Police Committee Communities and Children Services Housing Management & Almshouses Sub Committee Residential Consultative Committee Barbican Residential Committee Safer City Partnership	Date(s): 26 th March 2015 17 th April 2015 27 th April 2015 18 th May 2015 1 st June 2015 8 th June 2015
Subject: Barbican Area CCTV	Public
Report of: Town Clerk – Assistant Director Safer City Partnership	For Information
<p><u>Summary</u></p> <p>This report sets out proposals to install an additional 24 cameras to improve the CCTV coverage of the public walkways and the area around the Barbican Estate including Golden Lane.</p> <p>This has been triggered by recent incidents of crime being reported, some of an indecent nature, on the Barbican Estate near the School for Girls which has subsequently highlighted the fact of there being a lack of camera coverage in this area.</p> <p>The installation of additional cameras would cover the public spaces of the Barbican area and would not target any particular property or building.</p> <p>Profiling data has been produced to establish a need for investment as outlined above and an assessment of the area has been done to identify the strategic locations of where best to locate any additional cameras. It is estimated that the installation of additional cameras will cost around £215k.</p> <p>As a project that aims to prevent crime, assist the detection of crime and one which would also benefit the community as a whole in making the area feel safe, the project meets the criteria required to obtain funding through the Proceeds of Crime Act (POCA).</p> <p>Discussions with City Police Officers have indicated that this project is likely to be successful if an application for POCA funding is made. An application for POCA funding will be made to the next board in May 2015. The project will follow the corporate project gateway process.</p> <p>When delivered this project will become an integral part of the current Ring of Steel upgrade CCTV system monitored by the police and accessed by the City Corporation. The on-going revenue maintenance costs will be apportioned between the two organisations in line with the current arrangements. The cameras will act as a deterrent to criminals and assist in the reduction of crime not only in the Barbican area but supporting crime reduction across all the City of London.</p>	

Comments will be sought/ have been received through the consultation process to assist with the delivery of this project. The relevant committees and groups are listed in the consultation section of this report.

Recommendations

To note:

- The proposed installation of additional CCTV as set out in this report on the basis that it can be funded by a successful POCA bid.
- The project will be delivered through the Corporate Project Gateway process.
- That this project will become part of the Ring of Steel upgrade project to ensure it is integrated into the City of London Police CCTV system and can be accessed by the City Corporation.

Main Report

Background

1. The issue of CCTV installation on/ around the Barbican Estate has been discussed by the Barbican Estate Security Sub-committee previously over recent years. At that time, when previously considered, it was not seen as being required and equally there were concerns aired that there may be increases to the service charges for estate residents to pay for the installations. More recently however, in response to a number of reported incidents, a number of elected Members have asked for a review of CCTV requirements.
2. To assess the business case, a local crime profile report was produced by the City of London Police for an area extending beyond the Barbican Estate and which also includes the area immediately adjacent to include Golden Lane Estate, (See appendix 1 Map showing area). The report produced shows the number of crimes across all 'crime categories' reported to the police for the 2013 calendar year period. The number of crimes recorded was 508 (see appendix 2), it must be noted these records predominantly relate to crimes around the Barbican Estate.
3. The map "Crime by location in the study area" provides information on all the different crimes in the Barbican area. Among these crimes there some which are categorised as sexual offences. The offences are not of a serious physical nature but are related to victims under the age of 16. This is partly attributed to the location of the City of London School for Girls being in close proximity.
4. A map has been produced to show where the current locations are of CCTV cameras (see appendix 3), it can be seen that there is 'inadequate provision of CCTV cameras along the public walkway'.

Current Position

5. From the local crime profile data it can be seen that trends are emerging showing that some crime numbers are being repeated on an annual basis in and around this area. It is thought that some perpetrators exit the tube stations close by and are able to get inside the Barbican Estate and exit the area undetected as there is no or very little coverage of CCTV around the entrance

and exits of the public walkways making the pursuit of such individuals more difficult.

6. The City of London Police invests heavily in resources in preventing and detecting crime. As current pressures on police numbers and financial resources increase, greater emphasis is being placed on the use of modern technology such as CCTV to assist with the prevention and detection of crime. Additionally, the City is experiencing times of raised threat levels relating to terrorism and extremism, this has been well documented in the media recently. Clearly improvements in the coverage of CCTV across the City will benefit the City's response to these threats.
7. The City is presently looking at all of the security measures currently in place to ensure they are fit to meet the security threats and challenges of today and of the future. The assessment of CCTV across the City shows that there is relatively good coverage, however there is undoubtedly a gap in coverage on and around the Barbican Estate/ Ward area and it would therefore be prudent to extend the coverage across these areas.

Proposals

8. Working closely with the City of London Police, a strategic assessment of camera locations was undertaken to identify additional overt CCTV camera coverage on or around the public walkways within the Barbican and Golden Lane Estates. Appropriate signage will be installed in line with the requirement for the use of overt CCTV.
9. It is intended that the cameras are used to protect the public areas/ walkways in the prevention and detection of crime. The equipment will be integrated into the existing Ring of Steel CCTV system, the monitoring, data management/ controller will be the City Police and accessed by the City Corporation and by involving project officers of the 'Ring of Steel upgrade project' the proposed cameras will be of the same specification and quality to ensure compatibility. Within this proposal it has been identified that an additional 24 cameras will be installed. The locations of the additional cameras can be seen on the map in appendix 4 and 5. This project will follow the established corporate project gateway process to enable delivery.
10. When delivered this project will become an integral part of the current Ring of Steel upgrade CCTV system monitored by the police and accessed by the City Corporation. The on-going revenue maintenance costs will be apportioned between the two organisations in line with the current arrangements, officers are liaising with colleagues in the Chamberlains department to formalise this arrangement.
11. Being conscious of the listed building status of the Barbican, wireless cameras will be considered for use where possible in order to not interfere with the fabric design of the building. Approval will need to be obtained from City of London Corporation Planning department regarding the buildings that are listed by British heritage.

Financial and Risk Implications

12. An estimated cost of £215,000 has been received for the 24 new cameras which includes installation. A detailed breakdown of the costs can be seen in appendix 6
13. This Project is a good fit with the criteria set out to be able to apply for funding via POCA (Proceeds of Crime Act) administered by the City of London Police. Projects wishing to be funded by POCA have to meet one of the three criteria which are; drive up performance on asset recovery, to fund local crime fighting priorities and reduce crime and for the benefit of the community.
14. As a project that aims to prevent crime, assist the detection of crime and would also benefit the community as a whole in making the area feel safe the project meets the criteria required to obtain funding through the Proceeds of Crime Act (POCA). Discussions with the City Police have indicated that this project is likely to be successful if an application is made. An application for POCA money will be made for the funding of the project at the next board in May 2015.

Legal Implications

15. Advice will be sought to ensure that compliance with the data protection act is maintained and the comptrollers will be consulted throughout the delivery of this project to ensure that any issues relating to privacy are addressed.

Property Implications

16. The project will engage with the Planning Department, Housing and any other bodies relating to the listed status of the Barbican.

HR Implications

17. After an initial assessment there are no equality impacts.

Strategic Implications

18. This project matches the strategic aim of the Corporate plan “to provide modern, efficient and high quality local services and policing within the Square Mile for workers, residents and visitors with a view to delivering sustainable outcomes” By making the police more efficient with equipment that is necessary to protect and keep safe the City of London improving the quality of their work and service.
19. It is also a policing priority to reduce crime and to protect the City from terrorism. Better CCTV in the Barbican area could potentially reduce crime not only in that area but in the city as a whole.
20. Improvements in CCTV coverage in the Barbican area would also meet the objectives of the Safer City Partnership plan which are: reducing anti-social behaviour, reducing re-offending, Night-time economy issues, Counter Terrorism.

Consultees

21. It is intended that this report will follow the recognised consultation process for Barbican related projects and will be presented for information and comment to:

- Police Committee – 26th March 2015
- Communities and Children Services – 17th April 2015
- Housing Management & Almshouses Sub Committee - 27th April 2015
- Residential Consultative Committee – 18th May 2015
- Barbican Residential Committee – 1st June 2015
- Safer City Partnership – 8th June 2015

Conclusion

22. In order to support the City of London Police in their day to day delivery of policing and to further improve the security of the City the increase in numbers and improved coverage of CCTV in the Barbican area will help to prevent a deter crime in that area.

23. The overall crime prevention and detection in the city could also be affected by this improvement, as criminals would not be able to 'hide' or 'disappear' via the Barbican area. Tracking perpetrators of crimes that are reported as being 'in progress' may also be improved for the reasons outlined above.

24. The use of technology in this way will help the City Police deliver an effective policing service in times of increasing financial challenges.

Background Papers:

Crime and Disorder Barbican Estate 2013
City of London Corporate Plan
Safer City Partnership plan
City of London Policing plan

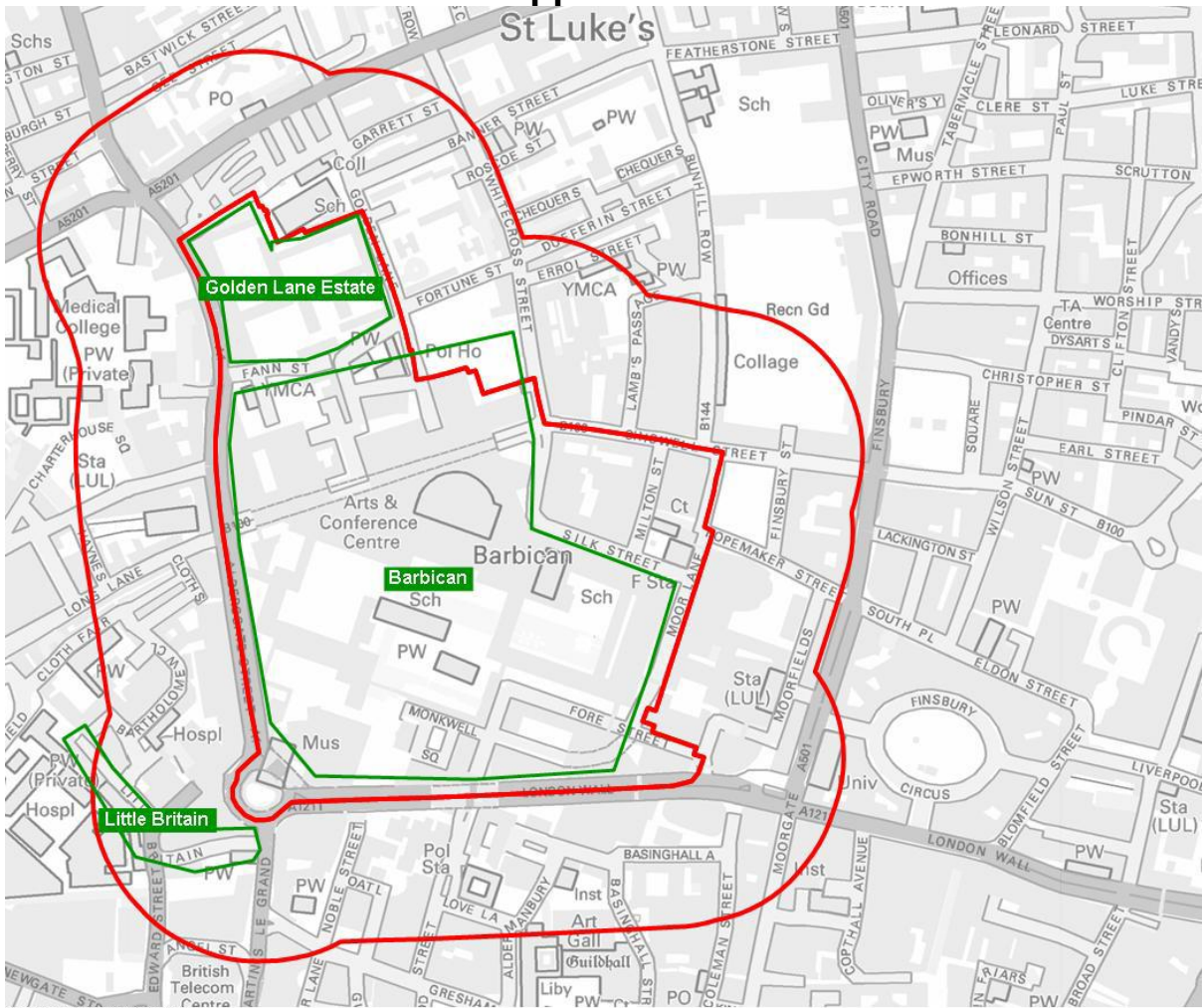
Appendices

Appendix 1 – Map of Barbican Area
Appendix 2 – Crime by location Type in the study area
Appendix 3 – Barbican area CCTV cameras (Police and Corporation)
Appendix 4 – Map of Proposal of CCTV outside Barbican Estate
Appendix 5 – Map of Proposal of CCTV inside Barbican Estate
Appendix 6 – Estimated costs

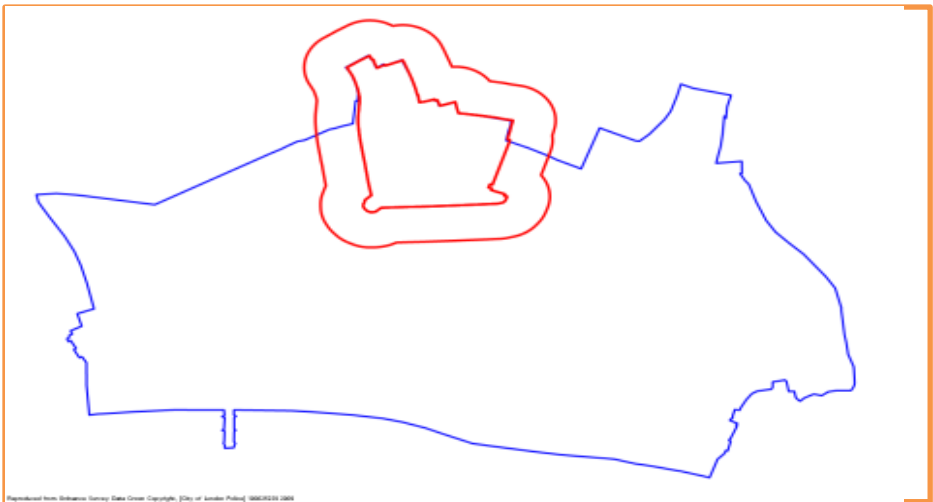
Contact:

Doug Wilkinson MBA CMgr MCM
Assistant Director, Street Scene, Strategy & Safer City Partnership
E Mail: doug.wilkinson@cityoflondon.gov.uk
Direct Line: 0207 332 4998
Mobile: 07990567275

Appendix 1 St Luke's



City of London Police] 100025239 2009



Appendix 2

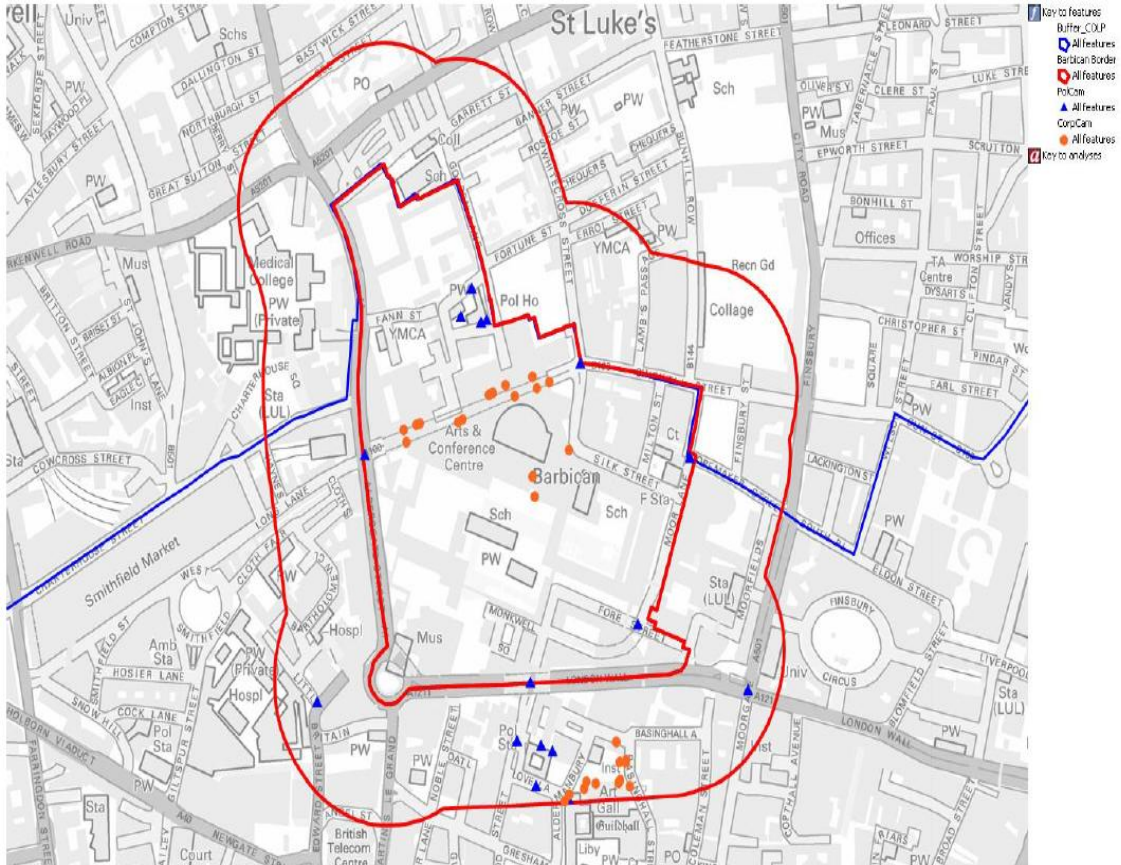
Crime by location type in study area

Location Descriptor	Burglary - (i) in a dwelling	Burglary - (ii) in other building	Criminal damage	Drug offences	Fraud and forgery	Miscellaneous Offences	Other offences	Robbery	Sexual offences	Theft and handling stolen goods	Violence against the person	Grand Total
Street			4	21		9	7	3	2	84	31	161
Licensed Premises		2			1			1		64	14	82
Business		9	4			3	2		1	35	3	57
Barbican			1			1				28	7	37
Fitness Club			1	1	1	2			1	25	3	34
Residential Block		4	6							11	7	28
Residential Address	10		2						1	6	9	28
Retail		1			2	1				16	2	22
Education		2								12	1	15
Car Park			1							12		13
Food					1				1	7	2	11
Cycle bay										5		5
Building Development										5		5
POLICE			1							2		3
Telecoms										1	1	2
Gaming			1								1	2
Hospital						1						1
Transport										1		1
Church										1		1
Grand Total	10	18	21	22	5	17	9	4	6	315	81	508

84.1% of offences

Appendix 3

City Base CCTV cameras (Police and Corporation)



Appendix 4

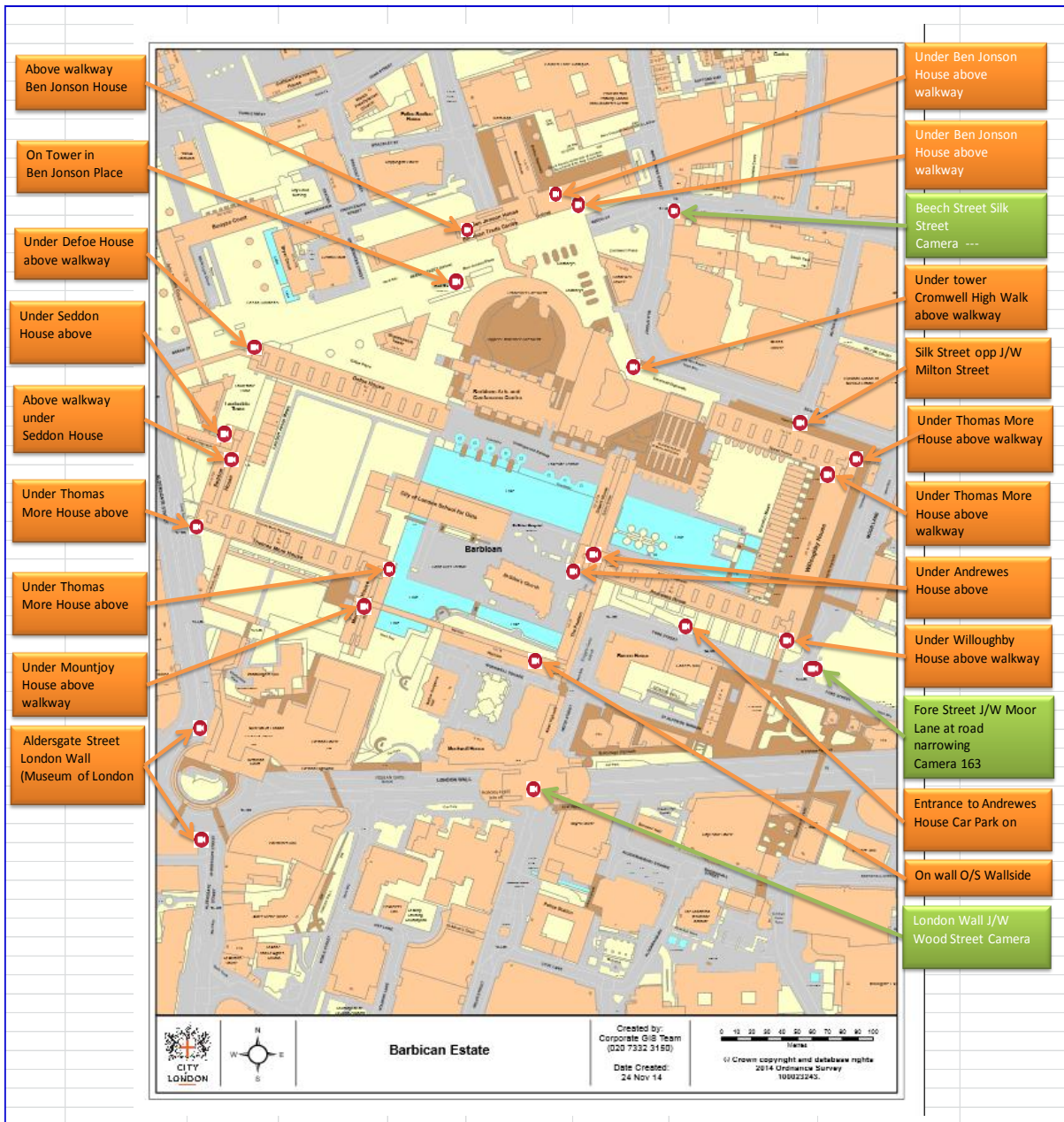
Barbican/Golden Lane Estate CCTV review map



Key	
1	Reposition of current CCTV camera pole
11	New Cameras
5	Existing camer
2	New Panomera Cameras at site of existing CCTV camera

5x Existing CCTV Camera's
1 x Panomera location to replace existing CCTV Camera
1x CCTV pole to be relocated
6x New CCTV camera's for Barbican & Golden Lane Estate
4x New CCTV camera's around Barbican Estate

Appendix 5



5x Existing CCTV Camera's
1 x Panorama location to replace existing CCTV Camera
1x CCTV pole to be relocated
6x New CCTV camera's for Barbican & Golden Lane Estate
4x New CCTV camera's around Barbican Estate

Appendix 6 Estimated costs

Schedule No. 1	Barbican Centre New CCTV - Budgetary Proposal			
Item No.	Description	Qty	Unit Price (£)	Total (£)
1-1	IP PTZ Camera - Budgetary	24.00	8,287.00	198,888.00
	<p>Supply Installation and Commissioning of: 1 x IndigoVision Ultra 2k IP PTZ Cameras 1 x IndigoVision Licenses SUP 1 x Enclosure and PSU 1 x Bracketery Allowance 1 x IP Wireless Link (Pair) 5Ghz upto 8km 1 x Cabling Allowance 1 x Containment Allowance 1 x IP Switch Equipment 1 x Lot Project Services</p> <p>NOTE: 1 - The site will require a thorough site survey prior to providing a detailed design. Mainly as the site has numerous restrictions and technical dependencies on other projects which could cause major changes to the design. 2 - A 230V fused super will be required and to be provided by the client within 10m of camera location. 3 - An allowance has been made for access lift equipment. 4 - Any permissions required prior to installation to be in place by the client. 5 - Recording equipment has not be considered for this project as it may be done via a separate project. However we would suggest to create an allowance for these aspects.</p>			
1-2	Recording Equipment	1.00	15,291.00	15,291.00
	Estimated Cost For recording Equipment assuming a central recording location recording at 31 days real time at 1080P			
Total for this schedule net, excluding VAT				214,179.00

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Committee: Police Committee	Date: 26 March 2015
Subject: 2014/15 Budget Monitoring Report for the period ending January 2015	Public
Report of: Commissioner of Police	For Information

SUMMARY

REVENUE BUDGETS

The full year forecast position suggests that the actual call on reserves will be £0.3m lower than the £8.3m assumed in the latest budget. This is outlined in Section 2 of the main report. Section 3 contains details of external grant funding.

CAPITAL BUDGETS

The latest 2014/15 forecast for the Capital Programme is for an under spend of £1m against available capital funds. A number of projects have been re-phased into 2015/16 and specifications re-scoped to ensure that projects are delivered within available resources. There are also further capital grants and contributions receivable. Any available unspent funds at year end will be ring-fenced and carried forward to 2015/16. Section 4 contains more details.

RESERVES

Assuming the forecast positions outlined above are achieved the closing balance on the General reserve at 31 March 2015 will be £6.3m compared to £6m assumed in the latest budget. Section 5 contains more details.

RECOMMENDATION

Members are asked to note the contents of this report.

MAIN REPORT

1 BACKGROUND

- 1.1 Financial performance is monitored on a monthly basis by the Police Performance Management Group and reported to Police Committee four times a year.

2 REVENUE BUDGETS

- 2.1 A summary of the revenue financial position as at the end of January 2015 is set out in Appendix 1.
- 2.2 The full year forecast position is a marginally better than budget position of £0.3m (1%). If this position materialises at year end, the contribution required from the General reserve will be £8m compared to the currently budgeted £8.3m. Underlying this position are several significant, largely compensating variations. There are forecast overspends within Supplies and Services mainly on professional fees. This is compounded by a forecast under recovery of income (£0.3m) due to lower than expected activity within Economic Crime Directorate funded units. However, there are under spends of £1.1m expected in all other areas which should more than offset this adverse position.

3 EXTERNAL GRANT FUNDING

- 3.1 Included within the latest income budgets are external grant funding agreements which total £33.3m. At 31 January, 60% or £20m, of this funding has been formally agreed, with the remainder agreed in principle pending formal confirmation.
- 3.2 Actual expenditure of £10.4m has been incurred against these in principal agreements, which exposes the Force to a potential financial risk in the event that funding is not formalised. However in the past, the formal funding agreements have been received late in the financial year and therefore the risks are deemed minimal. Appendix 2 provides a schedule of externally funded grants for 2014/15.

4 CAPITAL BUDGETS

- 4.1 The latest 2014/15 Capital Programme forecast indicates a carry forward of £1m in funding. This is due to a number of projects which have been re-phased into 2015/16 and specifications re-scoped to ensure that projects are delivered within available resources. There has also been additional Home Office Innovation grant funding (£0.2m) which has been secured, but must be used by 31 March 2015 or will be withdrawn, as well as funding from the Corporation of London (£0.3m) for the Ring of Steel (Video Management System) project.
- 4.2 Available unspent capital funding will be carried forward to 2015/16 so that the Capital Programme can be delivered. The current slippages in the programme to next year will be fully absorbed in the 2015/16 available capital funding envelope. Appendix 3 provides a full breakdown of the 2014/15 Capital Programme as at the end of January 2015.

5 RESERVES

5.1 The General reserve is used to fund unforeseen items of expenditure which cannot be contained within existing budgets. In addition to the General reserve, the Force has two other reserves, earmarked for specific purposes, the Proceeds of Crime Act (POCA) reserve and the Accommodation Strategy reserve.

5.2 GENERAL RESERVE

5.3 Table 1 summarises the current budgeted use of the General reserve in 2014/15.

Table 1 : 2014/15 Budgeted Use of General Reserve

	Current Budget
Summary of Budgeted use of General Reserves	£000
2014/15 Opening Balance	14,398
Use of General Reserve	
2013/14 Brought forward revenue commitments	(342)
2013/14 Brought forward Revenue contribution to capital	(1,364)
2014/15 Business as usual – (underlying deficit)	(1,761)
2014/15 Revenue contribution to Capital	(1,314)
2014/15 One-off items of expenditure (various items)	(3,563)
Total Budgeted Use of General Reserve	(8,344)
2014/15 Closing balance	6,054

5.4 It should be noted that the above budget incorporates two amendments compared to the 2014/15 budget presented to Committee in January. There has been a reduction of £0.2m in the “business as usual – underlying deficit” to reflect subsequent decisions taken by the Force’s Resource Allocation Board and there has also been a reclassification of £0.3m costs previously deemed as one off revenue costs which are in fact an additional contribution towards the Desktop Refresh project which is contained within the Capital Programme.

5.5 As previously reported the one-off expenditure of £3.6m is primarily due to significant investment in essential projects such as I.T. modernisation, mobile working and accommodation.

5.6 The closing balance of the General reserve at March 2015 is currently budgeted to be £6m, i.e. £2m above the agreed minimum level of £4m. However, as reported to Committee in January, the draft Medium-Term Financial Plan indicates deficits of £3.9m and £7.6m for 2016/17 and 2017/18 respectively which are not sustainable and would cause the general reserve to be overdrawn by £7.2m. As previously agreed the Commissioner is liaising with the Chamberlain to produce a financial strategy to maintain a minimum general reserve balance of £4m over the period to 2017/18. This strategy will be presented to the Committee before the summer recess.

5.7 POCA RESERVES

5.8 The Force holds an earmarked Proceeds of Crime Act (POCA) reserve which is used to support crime reduction in line with the rules set out in the Asset Recovery Incentivisation Scheme (ARIS). The reserve had an opening balance of £2.4m. During the year the Force has received a further £2.2m. After allowing for commitments of £2.8m, of which £0.9m will be spent during 2014/15, the available balance at the end of January is £1.8m. POCA receipts are forecast to fall significantly in future years.

5.9 POLICE ACCOMMODATION RESERVES

5.10 The Force has a separate ring-fenced reserve for its agreed £1m contribution towards the Accommodation Strategy of which £0.75m remains. It is currently anticipated that this reserve will be fully utilised by 31 March 2016.

6 CONCLUSION

6.1 The latest forecast for on-going revenue requirements indicates an under spend of £0.3m which, if it materialises, will reduce the transfer needed from the General reserve for business as usual activities from the budgeted £8.3m to £8.0m.

6.4 There is also a forecast carry forward of £1m in funding for the Capital Programme, which will be ring-fenced so that the Force's 2015/16 Capital Programme, including projects re-phased from 2014/15, can be delivered.

Appendices

- Appendix 1 - Year to Date and Full year forecast position for Revenue Budgets as at 31 January 2015
- Appendix 2 – Grant Funding Schedule – Position as at 31 January 2015
- Appendix 3 - 2014/15 Capital Programme - Position as at 31 January 2015

Background Papers:

POL 14/15 - Revenue and Capital Budget 2015/16 and Draft Medium-Term Financial Plan up to 2017/18

Contact:

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Appendix 1: Year to Date and Full year forecast position for Revenue Budgets

Forceworld	Latest Adjusted Budget (£000)	Spend to 1st February 2015				Forecast to 31st March 2015		
		Budget Profile (£000)	Actual Spend (£000)	Over/ (Under) Spend (£000)	Spend v Profile %	Forecast Outturn (£000)	Forecast Under/ (Over) Spend (£000)	Forecast Spend v Budget %
Employees - Pay	83,355	68,264	68,900	636	101%	82,906	(449)	99%
Employees - Other	4,048	3,029	2,647	(382)	87%	3,767	(281)	93%
Premises - Repairs, Maintenance and Cleaning	1,392	907	907	0	100%	1,392	0	100%
Premises other	3,408	3,008	2,925	(83)	97%	3,292	(116)	97%
Transport	2,402	1,806	1,585	(221)	88%	2,158	(244)	90%
Supplies and Services	17,643	13,448	13,320	(128)	99%	18,121	478	103%
Revenue Contribution to Capital	2,678	0	0	0	0%	2,678	0	100%
Support Services	2,750	0	0	0	0%	2,750	0	100%
Other Expenses	2,080	1,645	1,608	(37)	98%	2,042	(38)	98%
Gross Expenditure	119,756	92,107	91,892	(215)	100%	119,106	(650)	99%
Income	(50,470)	(41,489)	(40,972)	517	99%	(50,153)	317	99%
Net Expenditure before contribution from reserves	69,286	50,618	50,920	302	101%	68,953	(333)	100%
Contribution from POCA reserve	(579)	(146)	(128)	18	88%	(561)	18	97%
Contribution from General Reserve	(8,344)	(54)	(9)	45	17%	(8,344)	0	100%
Total Net Expenditure	60,363	50,418	50,783	365	101%	60,048	(315)	99%

Appendix 2 - Schedule of External Grants and Other Funders
Updated on: 31.01.2015

Lead Directorate	Funding Purpose	Funding Provider	2014/15 Latest Adjusted Budgeted £000	Year to date Spend £000	RAG
Economic Crime Directorate					
ECD	National Lead Force	Home Office	2,852	2,124	AMBER
ECD	National Fraud Intelligence Bureau / Action Fraud	Home Office	10,111	8,221	AMBER
ECD	National Fraud Intelligence Bureau / Action Fraud	Cabinet Office			
ECD	London Regional Fraud Team	Home Office	333	47	AMBER
ECD	Police Intellectual Property Unit	BIS / IPO	1,439	1,033	GREEN
ECD	Overseas Anti-Corruption Unit	Dept for International Development	1,449	914	GREEN
ECD	Dedicated Cheque and Plastic Card Unit	FFA UK	2,422	1,853	GREEN
ECD	Insurance Fraud Enforcement Dept	Association of British Insurers	3,099	2,594	GREEN
ECD	Dedicated Cheque and Plastic Card Unit (Romanian OCG grant)	EU grant (1 EUR = 0.840335 GBP)	253	183	GREEN
ECD	Overseas Anti-Corruption Unit	EU grant (1 EUR = 0.840335 GBP)	68	36	GREEN
ECD	Amberhill Project	Cabinet Office	737	399	GREEN
ECD	Economic Crime Victim Care Unit	Ministry of Justice / MOPAC	258	94	GREEN
ECD	Dedicated Cheque and Plastic Card Unit (E-crime grant)	EU grant (1 EUR = 0.8274 GBP)	96	0	GREEN
Economic Crime Directorate - Total			23,117	17,498	
Other Directorates					
Crime	CTSA	ACPO(TAM)	257	210	GREEN
UP	Prevent	ACPO(TAM)	105	58	GREEN
UP	CNI Dedicated Security Posts	ACPO(TAM)	5,163	4,300	GREEN
UP	Project Servator	Home Office Innovation Fund	180	172	GREEN
UP	Capital City Funding	Home Office	2,450	2,040	GREEN
UP	Safer Transport Operations Team	Transport for London	1,200	884	GREEN
UP	London Safety Camera Partnership	Transport for London	300	250	GREEN
UP	Community Safety Fund	Home Office	0		GREEN
UP	Tower Bridge	City of London	92	72	GREEN
UP	Body worn video	Home Office Innovation Fund	313	0	GREEN
I&I	CRB Checks	Criminal Records Bureau	103	90	GREEN
Other Directorates - Total			10,163	8,076	
GRAND TOTAL			33,280	25,574	

Appendix 3

2014/15 CAPITAL PROGRAMME

Position to 31 January 2015

Project Name	Total Budget Allocation	Full year projected expenditure	Variance to budget Over / (under) spend
	£000	£000	£000
2013/14 Brought forward projects			
Digital Interview Recorders	126	6	(13)
Vehicle Replacement 2013-14	247	133	(16)
Desktop Refresh	1,812	1,378	0
ANPR Back Office	181	14	(3)
ANPR In-Car	257	2	(0)
ANPR Transportable #	58	0	(22)
ACESO Digital Forensic Phase 1	70	20	(0)
Know Fraud Upgrade	317	154	(84)
Know Fraud Disaster Recovery*	272	300	0
HR Hardware Refresh	100	0	(100)
Mobile Working Services #	332	287	(45)
2013/14 carry forward total	3,772	2,294	(284)
2014/15 Projects			
Projects in Original Budget			
Network Refresh & Upgrade' and 'Data Storage & Application Hosting'	900	0	(431)
Crime Recording and Intelligence System	354	0	(354)
Vehicle Replacement Programme 2014-15	250	250	0
Ring of Steel (Video Management System)	776	326	(450)
Total	2,280	576	(1,235)
Projects post Original Budget			
IP Telephone Infrastructure Upgrade for City of London Police (COLP)	294	294	0
HR Software Refresh	83	0	(83)
ACESO Digital Forensic Phase 2	80	80	0
Body Worn Video Devices	148	148	0
Total	605	522	(83)
2014/15 total	2,885	1,098	(1,318)
Total Programme	6,656	3,392	(1,602)
2014/ 15 Capital Funding		£'000	
2013/14 Brought forward POCA Funding for Vehicles		30	
2013/14 Brought forward Disaster Recovery Funding		272	
2013/14 Brought forward Capital programme underspend		1,364	
2014/15 Capital Grant (Home Office)		900	
2014/15 Agreed revenue contribution to Capital Programme		1,314	
2014/15 Home Office Innovation Grant - Geo Mapping (Mobile Working Project) **		20	
2014/15 Home Office Innovation Grant - Ring of Steel **		144	
2014/15 Home Office Innovation Grant - Body Worn Video Cameras **		65	
2014/15 Proceeds from Sale of Vehicles		20	
Corporation of London's contribution to Ring of Steel (Video Management System)		300	
Total Capital Funding		4,429	
2014/15 Funding Available			(1,037)

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Committee(s):	Date(s):
Police: Performance and Resource Management Sub Committee	18 th March 2015
Police Committee	26 th March 2015
Subject:	Public
Policing Plan Measures 2015-16	
Report of:	For decision
Commissioner of Police	
Summary	
<p>This report presents to your Sub Committee the amended Policing Plan measures for 2015-16, together with an indication of how they will be reported against. The measures are detailed in Appendix A. They are:</p> <ol style="list-style-type: none"> 1. The level of specific counter terrorism deployments tasks that are completed 2. The level of community confidence that the City of London is protected from terrorism 3. The level of evidence-based education and enforcement activities, supporting the City of London Corporation’s casualty reduction target 4. The percentage of ANPR activations where vehicles are intercepted by the City of London Police 5. The percentage of those surveyed who are satisfied with the information provided to them about large scale, pre-planned events and how those events were ultimately policed 6. The level of victim-based violent crime 7. The level of victim-based acquisitive crime 8. The level of antisocial behaviour incidents 9. The percentage of victims of fraud investigated by the Economic Crime Directorate who are satisfied with the service provided 10. To ensure City Fraud Crime, investigated by ECD results in a positive action whether through offender disposal, prevention or disruption 11. The attrition rate of crimes reported to Action Fraud 12. The number of complaints against Action Fraud 13. Level of the National Lead Force’s return on investment 14. The value of fraud prevented through interventions 15. The percentage of victims of fraud who are satisfied with the Action Fraud reporting service 16. The level of Force compliance with requirements under the Strategic Policing Requirement 17. The level of satisfaction of victims of crime with the service provided by the city of London police 18. The percentage of people surveyed who believe the police in the City of London are doing a good or excellent job 	
Recommendation	
<p>Members are asked to receive this report and approve the measures for use over 2015-16.</p>	

Main Report

Background

1. This report presents your Sub Committee with the measures developed to support delivery of the Policing Plan.
2. Members have previously endorsed the Force's proposal not to set formal targets for 2015-16, in common with many other Forces. The proposal was made to avert any unintended perverse incentives that targets can create.
3. Two workshops were held with Members; at the second workshop, a suite of measures were presented by the Force for consideration. The majority of the measures were endorsed by Members, who suggested some additional measures, which were subsequently included in the Policing Plan that was approved by your Police Committee on 26th February 2015.
4. Although the Policing Plan has been approved, this report provides your Sub Committee with an opportunity to consider the measures in isolation and in detail, and approve the use of the measures as presented or subject to further amendment.

Current situation

5. One of the principal concerns expressed by Members was how performance against the measures would be assessed without a formal set target. The police service, together with many other services and companies, has used targets for many years to drive their business. It is therefore a significant cultural shift to move from a target-based system to one that reports levels of performance. It is arguable that it demands more of the recipients of the information to make a professional judgement in terms of how to read and treat the data.
6. Ultimately the Force wants to use performance management to maintain a high level of service delivery, improving where necessary to meet the needs of victims and the community and to be able to evidence the work the Force is doing to deliver its policing priorities. The shift from targets actually began around two years ago when Members approved use of measures that were not quantitative – the roads policing measure supporting the City of London Corporation's "Killed, Seriously Injured" (KSI) reduction target is an example. Performance against that measure is assessed in terms of the types of operations and events delivered which are designed to improve road safety for all road users. KSI figures are reported as an indication of the impact of the Force's activities. There are more of these types of measures in the revised suite of measures for 2015-16.
7. To move away from the 'Red, Amber, Green' culture that is associated with traditional targets, the Force will use one of three categories to describe the current state of performance for any particular measure. Those categories

are: “Satisfactory” – indicating that performance is within accepted tolerance levels; “Close monitoring” – indicating either that performance is just below satisfactory levels or longer term trends indicate a deteriorating state; and “Requires action”- indicating that levels of performance are significantly below tolerance levels or longer term trends indicate a significantly deteriorating state. The criteria will need careful refinement. For the majority of the measures past performance will be used as a guide to indicate tolerance levels or whether improvement is needed.

8. At the end of the year, instead of reporting that a particular target has been ‘achieved’ or ‘not achieved’ (which is now no longer possible), a narrative for each measure will be included that provides an assessment of performance over the course of the year.
9. All the measures are attached at Appendix A. The majority of the measures have the methodology and assessment criteria included, however, there are a few instances of where some detail is still be worked through, consequently it has not been possible to include all the detail in the Appendix. However, that information should be available by the time your Sub Committee meets and will be available to Members at the meeting.

Recommendation

10. It is recommended that your Sub Committee approve the measures detailed within this report for Appendix A, subject to any additional amendments requested by Members.

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City of London Police

Policing Plan Performance Report

Performance against Policing Plan measures for January 2015 v.1

Summary Dashboard

MEASURE	ASSESSMENT
1. The level of specific counter terrorism deployments tasked that are completed	SATISFACTORY
2. The level of community confidence that the City of London is protected from terrorism	SATISFACTORY
3. The level of evidence-based education and enforcement activities, supporting the City of London Corporation's casualty reduction target	SATISFACTORY
4. The percentage of ANPR activations where vehicles are intercepted by the City of London Police	Awaiting information
5. The percentage of those surveyed who are satisfied with the information provided to them about large scale, pre-planned events and how those events were ultimately policed	CLOSE MONITORING
6. The level of victim-based violent crime	REQUIRES ACTION
7. The level of victim-based acquisitive crime	CLOSE MONITORING
8. The level of antisocial behaviour incidents	CLOSE MONITORING
9. The percentage of victims of fraud investigated by the Economic Crime Directorate who are satisfied with the service provided	CLOSE MONITORING
10. To ensure City Fraud Crime, investigated by ECD results in a positive action whether through offender disposal, prevention or disruption	SATISFACTORY
11. The attrition rate of crimes reported to Action Fraud	SATISFACTORY
12. The number of complaints against Action Fraud	SATISFACTORY
13. Level of the National Lead Force's return on investment	SATISFACTORY
14. The value of fraud prevented through interventions	SATISFACTORY
15. The percentage of victims of fraud who are satisfied with the Action Fraud reporting service	SATISFACTORY
16. The level of Force compliance with requirements under the Strategic Policing Requirement	SATISFACTORY
17. The level of satisfaction of victims of crime with the service provided by the city of London police	CLOSE MONITORING
18. The percentage of people surveyed who believe the police in the City of London are doing a good or excellent job	Not yet applicable

NOT PROTECTIVELY MARKED

PRIORITY: To protect the City of London from terrorism and extremism	
Measure 1	The level of specific counter terrorism deployments tasked that are completed
Owner	Crime Directorate
AIM/RATIONALE	Security Group meets fortnightly (or as required depending on threat levels) to consider intelligence relating to the threat from terrorism and extremism. Tactical options that align with the pan London Rainbow options are considered and agreed and are then tasked out at that meeting to ensure the Force is doing everything it can to protect the City from the terrorist threat. This measure will assess the level of tasking that are completed by the Force, which together with details of engagement and preventative work, will provide a broad picture of how the Force is supporting delivery of its counter terrorism priority.
DEFINITIONS	“Counter Terrorism options tasked” are specific actions tasked by Security Group for completion.
MEASUREMENT	<p>This measure will be reported against using the percentage of counter terrorism options tasked that are completed (as assessed by Security Group)</p> <p>GUIDE: SATISFACTORY: 95% - 100% tasked CT deployments are delivered CLOSE MONITORING: 90% - 94% deployments delivered REQUIRES ACTION: fewer than 90% of deployments delivered</p> <p>The reported measure will be complemented by information detailing:</p> <ul style="list-style-type: none"> (1) Visibility – providing details of levels of patrolling or specific events with the community; (2) Information – providing details of education or advice provided;
DATA SOURCES	UPD/I&I/Crime Directorate
ASSESSMENT	SATISFACTORY

Main measure

Month	Percentage deployments completed
January 2015	TBC

Supplementary information:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Number Griffin Attendees	62	53	58	43	46	60	57	58	45	0		
Number Argus Attendees	20	12	41	80	0	87	95	113	72	30		

NOT PROTECTIVELY MARKED

For January:

1253 hours of Operation Servator

567.25 –E2/Armed Foot patrols

100 hours – armed Vehicle Check Points

Operation Servator was supported strongly this month by response groups. More officers are now trained across the division resulting in improved support for the operation.

In light of the current threat level against police UPD organised a number of armed vehicle check points in the City as strong deterrent and visible reassurance. This was supported by the media team to ensure the right message was given to our community. The impact of these deployments was positive and provides us with a good option for the future.

NOT PROTECTIVELY MARKED

PRIORITY: To protect the City of London from terrorism and extremism													
Measure 2	The level of community confidence that the City of London is protected from terrorism												
Owner	Crime												
AIM/RATIONALE	The aim of this measure is to provide the Force with data to allow it to assess the impact its counter terrorism work has on feelings of safety amongst the community and the extent to which they are confident that City is protected from terrorism.												
DEFINITIONS	NA												
MEASUREMENT	<p>Data for this measure will be provided from the iModus surveys, conducted quarterly. The question asked is “On a scale of 1 to 10 (with 1 being no confidence and 10 being completely confident) how confident are you the City of London is protected from terrorism”. Responses scoring 7 or above will be regarded as ‘confident’. Respondents will be asked they expect from the Force to improve, which can be used to inform operational and communications plans.</p> <p>GUIDE: Over the course of 2014-15, the Force recorded levels ranging from 85% to 90% people surveyed. It is valid to use a numerical guide here as what is being measured is peoples’ perception, i.e. no perverse incentives or action can be used to influence performance against this measure</p> <p>SATISFACTORY: 85% - 100%</p> <p>CLOSE MONITORING: 80% – 84%</p> <p>REQUIRES ACTION: 80% or lower</p>												
DATA SOURCE	UPD (Everbridge survey)												
ASSESSMENT	SATISFACTORY												
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20%; padding: 5px;">Street survey: Respondents rating CoLP ability to effectively police counter terrorism at 7 or above (out of 10).</td> <td style="width: 15%; text-align: center; padding: 5px;">90% (144/160)</td> <td style="width: 15%; text-align: center; padding: 5px;">85.7% (138/161)</td> <td style="width: 15%; text-align: center; padding: 5px;">YTD 87.9%</td> <td style="width: 15%; text-align: center; padding: 5px;">87.1% 135/155</td> <td style="width: 15%; text-align: center; padding: 5px;">YTD 87.6%</td> <td style="width: 10%;"></td> </tr> </table>							Street survey: Respondents rating CoLP ability to effectively police counter terrorism at 7 or above (out of 10).	90% (144/160)	85.7% (138/161)	YTD 87.9%	87.1% 135/155	YTD 87.6%	
Street survey: Respondents rating CoLP ability to effectively police counter terrorism at 7 or above (out of 10).	90% (144/160)	85.7% (138/161)	YTD 87.9%	87.1% 135/155	YTD 87.6%								

NOT PROTECTIVELY MARKED

PRIORITY: Safer Roads	
Measure 3	Levels of evidence-based education and enforcement activities, supporting the City of London Corporation’s casualty reduction target
Owner	UPD
AIM/RATIONALE	The City of London Corporation is statutorily obliged to lower KSI on the City’s roads. The Force has a statutory responsibility to enforce road traffic legislation, which together with its programme of education aimed at road users, should result in safer roads for all.
DEFINITIONS	An evidence-based enforcement or education activity is any activity aimed at road users (drivers, cyclists, motor cyclists and vulnerable road users) intended to educate road users for better or more responsible road use.
MEASUREMENT	Reporting against this measure will entail providing details of activities conducted together with the reasons why those events have taken place and anticipated impact. The City’s KSI levels will be provided for information. GUIDE: SATISFACTORY: All planned operations and events are delivered CLOSE MONITORING: 90% - 99% of operations and events are delivered REQUIRES ACTION: 89% or less operations and events are delivered
DATA SOURCE	UPD/I&I/Crime Directorate
ASSESSMENT	SATISFACTORY

Operations for January to note:-

To support a reduction in the number of casualties, UPD have changed taskings to just three operations – Bike Safe / Speed Campaign and Op Regina.

Bike Safe - Skilled Traffic officers have been tasked during weekdays / rush hours to stop and speak to riders / couriers informing them of the increase in the number of motorbike collisions, many of which were not necessarily the fault of the motorcyclist, and also offering the Bike Safe Scheme. This scheme is a police led motorcycle project that is run by most forces throughout the UK. The aim of Bike Safe is to improve rider attitude and behaviour, and in doing so, help reduce the number of motorcyclists being killed or seriously injured and hopefully make riding safer and more enjoyable. The aim is to stop approximately 1000 riders.

Thurs / Fri and Sat - Op Regina will concentrate efforts on Thursdays, Fridays and Saturdays. Support Group will continue to assist on Tuesdays Early turn with Bike Safe

20 mph speed enforcement – Traffic officers tasked throughout the month.

People killed or seriously injured in RTC: **TABLE PRESENTED FOR INFORMATION PURPOSES ONLY**

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYTD
2013/14	3	4	6	10	3	3	6	10	4	3	3	6	49
2014/15	6	8	4	6	3	4	4	6	7				48

NOT PROTECTIVELY MARKED

PRIORITY: Safer Roads	
Measure 4	The percentage of ANPR activations where vehicles are intercepted by the City of London Police
Owner	I&I
AIM/RATIONALE	ANPR is a very important tool in combating crime and making the roads safer places. This measure will provide assurance that the Force is acting on information received via ANPR effectively and efficiently. So as not to create a perverse incentive with this measure (through officers responding in a manner not commensurate with threat/risk) this will only relate to those activations linked to the risk of greatest harm (e.g. threats to life, firearms). The aim of this measure is to assess how successful the Force is at intercepting those vehicles within the City of London when it is possible to do so. However, recognising that the City of London covers such a small footprint, it will often be the case that a few seconds/minutes following a vehicle being flagged, it might be outside of the City boundaries, in those situations the measure will be for the Force to have passed on the intelligence to the neighbouring borough or home force.
DEFINITIONS	An “ANPR activation” is one where the system reads a number plate, Control assesses the risk level and where the activation is one that is associated with greatest harm, flags to the Force that there is an issue with the vehicle or driver.
Page 41 MEASUREMENT	<p>This measure will be assessed against the percentage of greatest harm ANPR flags that are:</p> <ul style="list-style-type: none"> (1) Intercepted by CoLP within the City of London; or (2) Where the intelligence has been passed to a neighbouring borough or home force <p>GUIDE: <i>the process for managing the data relating to this measure is currently being refined. Once that is agreed (by PMG 25th March) the baseline data will be assessed to populate the assessment guide below.</i></p> <p>SATISFACTORY: (to be included) CLOSE MONITORING: (to be included) REQUIRES ACTION: (to be included)</p>
DATA SOURCE	UPD/I&I
ASSESSMENT	<i>See Guide above</i>
<i>See Guide above</i>	

NOT PROTECTIVELY MARKED

PRIORITY: Public Order																																			
Measure 5	The percentage of those surveyed who are satisfied with the information provided to them about large scale, pre-planned events and how those events were ultimately policed.																																		
Owner	UPD																																		
AIM/RATIONALE	The aim of this measure is to provide the Force with information relating to how satisfied the community is with information received about pre-planned events and satisfaction with how those events were actually policed.																																		
DEFINITIONS	A “pre-planned event” is one where advance notice is given which requires a police plan and subsequent deployment of officers and where CoLP takes on a lead agency role.																																		
MEASUREMENT	<p>Reporting will provide details of engagement/information provided before and during the event, together with the results of iModus VOCAL surveys of those that received the information.</p> <p>GUIDE: Over the past year the Force achieved an average satisfaction level of 88% (ranging from 82% - 93%). It is valid to use a numerical guide here as what is being measured is peoples’ perception, i.e. no perverse incentives or action can be used to influence performance against this measure</p> <p>SATISFACTORY: 85% - 100%</p> <p>CLOSE MONITORING: 80% - 84% or reducing trend</p> <p>REQUIRES ACTION: 80% or less</p>																																		
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Total number of responses	466
Total number satisfied	416
Overall Satisfaction rate	89.27%

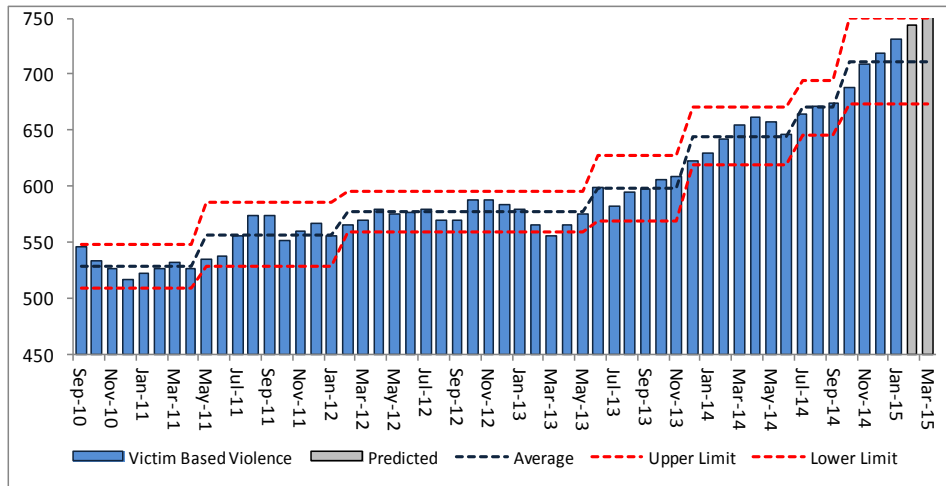
Performance to date indicates that poorer performance is associated with the lower numbers of people sampled and respondents.

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PRIORITY: Tackling Crime	
Measure 6	Levels of victim-based violent crime.
Owner	UPD
AIM/RATIONALE	The aim of this measure is to provide the Force with sufficiently detailed information (intelligence and statistics) to allow it to manage its response to violent crime efficiently and effectively. Victim based violent crime is one of two categories of crime (the other being acquisitive crime) that constitutes the greatest volume of crime.
DEFINITIONS	“Victim-based violent crime” comprises homicide, violence with injury, violence without injury and sexual offences. “Systemic increase” is one that is 6 consecutive increases above the mean or 4 consecutive increases above a tolerance level
MEASUREMENT	PMG will receive data around current levels of victim-based violent crime, trend information and analysis. Note: w.e.f. 1 st April 2015, crimes under the Malicious Communications Act become notifiable and will be included within the violence without injury category. This will increase the levels of violent crime recorded. During 2014-15 there were 42 such crimes. Reporting performance for 2015-16 therefore will show levels including this category, and not including it so that a direct comparison can be made with the previous year. GUIDE: SATISFACTORY: Reducing trend of victim-based violent crime or within statistical tolerance levels (as indicated monthly on performance charts) CLOSE MONITORING: No stable trends indicated or increase on previous month REQUIRES ACTION: Systemic increase in levels of violent crime
DATA SOURCE	PIU (I&I)
ASSESSMENT	REQUIRES ACTION

Victim Based Violence	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
2013-14 (month)	51	49	63	36	54	50	60	59	69	51	58	65
2014-15 (month)	57	46	52	55	60	53	73	80	77	61		
Change (month)	6	-3	-11	19	6	3	13	21	8	10		
	11.8%	-6.1%	-17.5%	52.8%	11.1%	6.0%	21.7%	35.6%	11.6%	19.6%		
2013-14 (YTD)	51	100	163	199	253	303	363	422	491	542	600	665
2014-15 (YTD)	57	103	155	210	270	323	396	476	553	614		
Change (YTD)	6	3	-8	11	17	20	33	54	62	72		
	11.8%	3.0%	-4.9%	5.5%	6.7%	6.6%	9.1%	12.8%	12.6%	13.3%		

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The Force is currently showing a 13.3% (+72) increase in victim based violence compared to last year. 614 crimes have been recorded so far this year.

Predictions based on the current 12 rolling month trend suggest the force will end the year with 757 offences, an increase of 15.6% (+103).

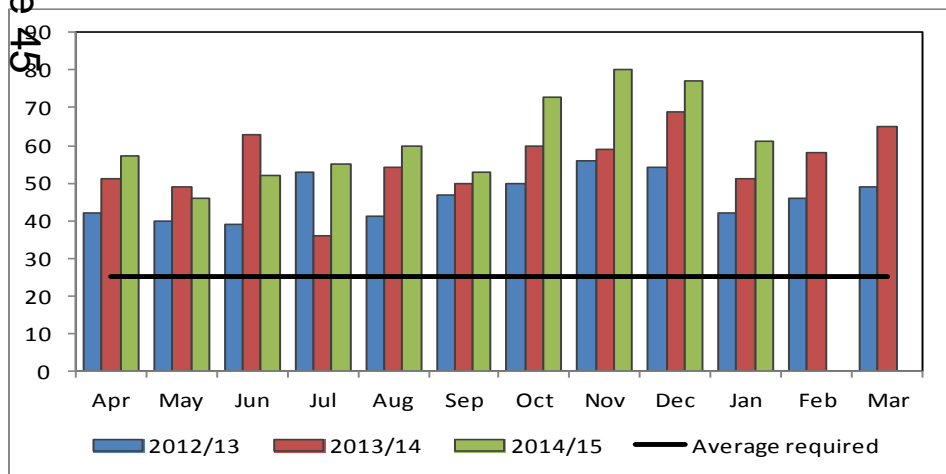
Table showing the FY comparison of the Victim Based Violent Crime

Victim Based Violence	Apr 13-Jan 14	Apr 14-Jan 15	No. Change	% Change
Homicide	0	1	1	No Calc
Violence With Injury	282	284	2	0.7%
Violence Without Injury	209	284	75	35.9%
Rape	8	10	2	25.0%
Other Sexual Offences	43	35	-8	-18.6%
Total:	542	614	72	13.3%

Table showing FY comparison of Violence without injury

Violence Without Injury	Apr 13-Jan 14	Apr 14-Jan 15	No. Change	% Change
Assault without Injury (104, 105A & 105B)	173	200	27	15.6%
Harrasment (8L, 8M & 8Q)	34	77	43	126.5%
Other (3B, 11A & 36)	2	7	5	250.0%
Total:	209	284	75	35.9%

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Since July 2014 this FY the monthly Violent Based Victim Crimes has been higher than those previously reported in the last 2 FY monthly figures.

During January 33 violent offences were associated with night time economy against 55 in December. The additional resources allocated to the last weekend in January appeared to have a positive impact. In previous years there has been a spike week 44 the additional resources and saturation patrols by the support group appear to have been successful. The weekend

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saw 5 violent crimes compared 17-20 in 2012/13/14.

Of the remaining violent offences they can be broken down as follows:

MO: Monthly Break down 2014/15

MO	Nov	Dec	Jan	Grand Total
NTE	44	55	33	132
U/K	11	3	7	21
ROAD RAGE	5	3	4	12
HARASSMENT	1	7	1	9
WORK PLACE	2	3	4	9
WORK COLLEAGUES	4		2	6
ATTEMPT THEFT		2	2	4
DOMESTIC	1	2		3
BUS	1	1		2
TAXI	1		1	2
Grand Total	70	76	54	200

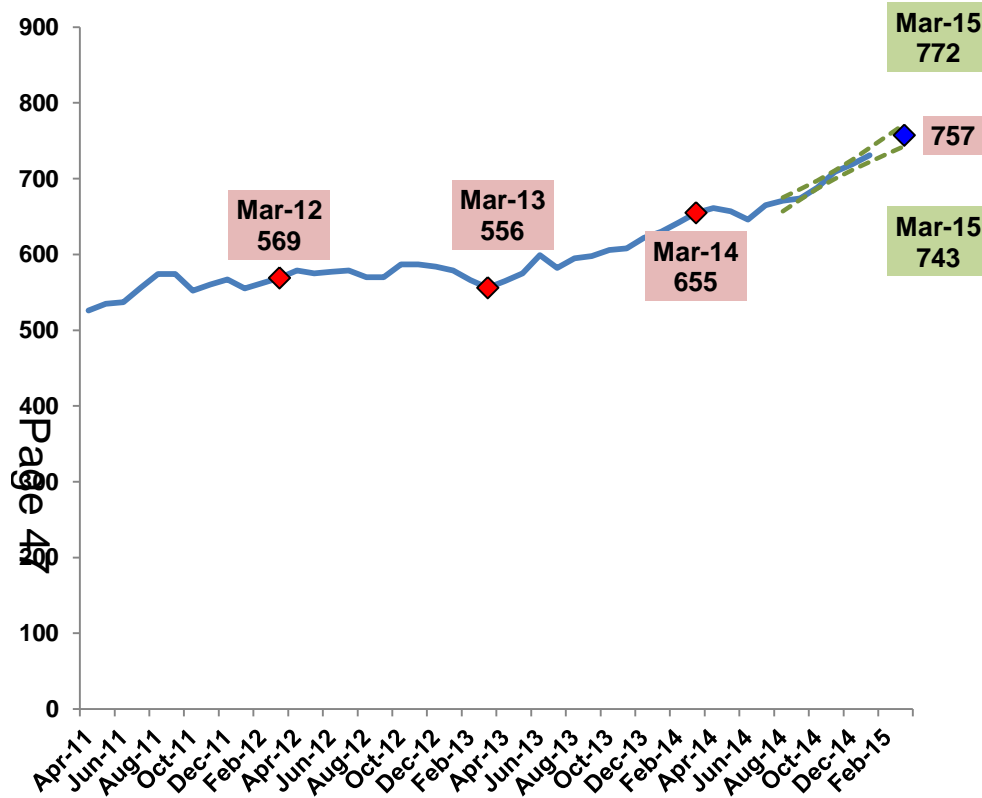
There has been a spike in violent offences (5 offences at Pontis cafe – Bishopsgate 2 offences arising from one incident, this premises is now subject to visits and licensing are looking at this). This is largely a result of intoxicated persons coming in to conflict with staff and being ejected.

The Licensing Department has continued to be proactive with various premises. There is a new door security team operating at Revolution, the licensing team has spent time watching the operation and at the moment there appears to be significant improvement in the management of customers.

The initial analysis of the Alcometer pilot indicates that at the premises that took part there was a 33% reduction in incidents and offences. There have been covert licensing visits, and this is assisting in the formulation of evidence against premises.

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FORECASTING – Victim Based Violent Crime



The TREND is **UPWARDS** and **SIGNIFICANT**

FORECASTING TABLES

Annual Totals	Crimes	% Change
2009-10	642	
2010-11	532	-17.1%
2011-12	569	7.0%
2012-13	556	-2.3%
2013-14	655	17.8%
2014-15 (est)	757	15.6%

Finalised Total	Crimes	% Change
2013-14	665	13.8%

The forecasts are based on the last six values of the twelve-month rolling total. The tables below combine known results and forecasts to estimate the position at each quarter end.

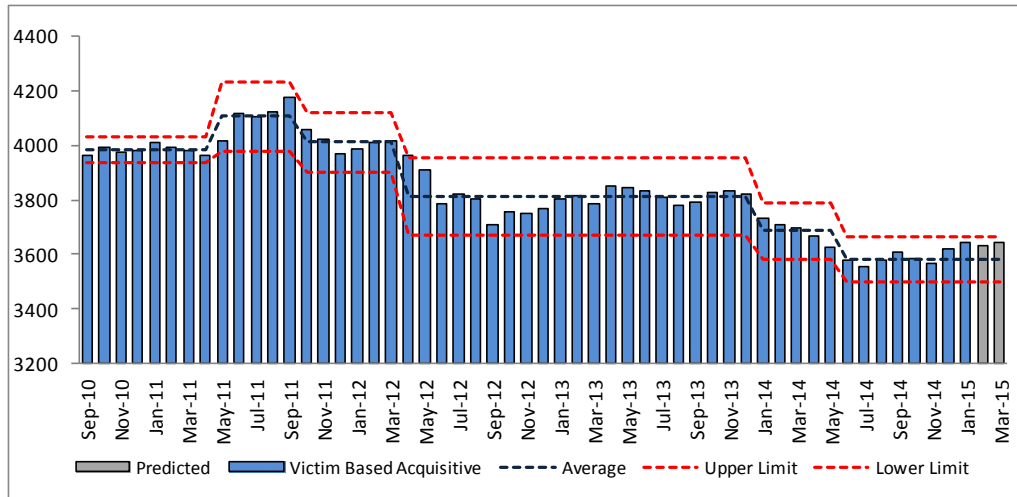
Forecast by Quarter	2013/14	2014/15	% Change
Apr-Jun	164	155	- 5.5%
Apr-Sep	304	323	+ 6.3%
Apr-Dec	489	553	+ 13.1%
Apr-Mar	655	757	+ 15.6%

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PRIORITY: Tackling Crime	
Measure 7	Levels of victim-based acquisitive crime.
Owner	Crime Investigation
AIM/RATIONALE	The aim of this measure is to provide the Force with sufficiently detailed information (intelligence and statistics) to allow it to manage its response to acquisitive crime efficiently and effectively. Victim based acquisitive crime represents the Force's largest volume crime area.
DEFINITIONS	"Victim-based acquisitive crime" comprises robbery, vehicle crime and theft "Systemic increase" is one that is 6 consecutive increases above the mean or 4 consecutive increases above a tolerance level
MEASUREMENT	Assessment is based on current levels of victim-based acquisitive crime, trend information and analysis. GUIDE: SATISFACTORY: Reducing trend in victim-based acquisitive crime or within statistical tolerance levels (as indicated monthly on performance charts) CLOSE MONITORING: No stable trends indicated or not significant increasing trend REQUIRES ACTION: Systemic increase in levels of acquisitive crime
DATA SOURCE	PIU (I&I)
ASSESSMENT	CLOSE MONITORING

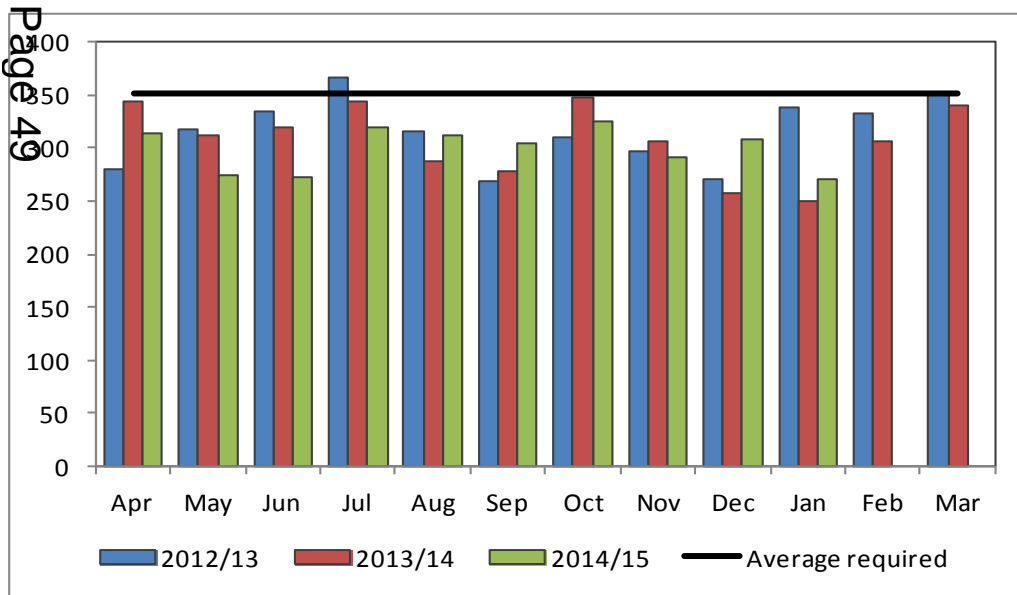
Victim Based Acquisitive	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
2013-14 (month)	345	313	319	344	287	281	346	305	257	252	308	342
2014-15 (month)	314	275	272	319	312	305	326	291	309	271		
Change (month)	-31	-38	-47	-25	25	24	-20	-14	52	19		
	-9.0%	-12.1%	-14.7%	-7.3%	-8.7%	-8.5%	-5.8%	-4.6%	20.2%	7.5%		
2013-14 (YTD)	345	658	977	1321	1608	1889	2235	2540	2797	3049		
2014-15 (YTD)	314	589	861	1180	1492	1797	2123	2414	2723	2994		
Change (YTD)	-31	-69	-116	-141	-116	-92	-112	-126	-74	-55		
	-9.0%	-10.5%	-11.9%	-10.7%	-7.2%	-4.9%	-5.0%	-5.0%	-2.6%	-1.8%		

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The Force is currently showing a 1.8% (-55) reduction in victim based acquisitive crime compared to last year. The force has recorded 2994 crimes so far this financial year.

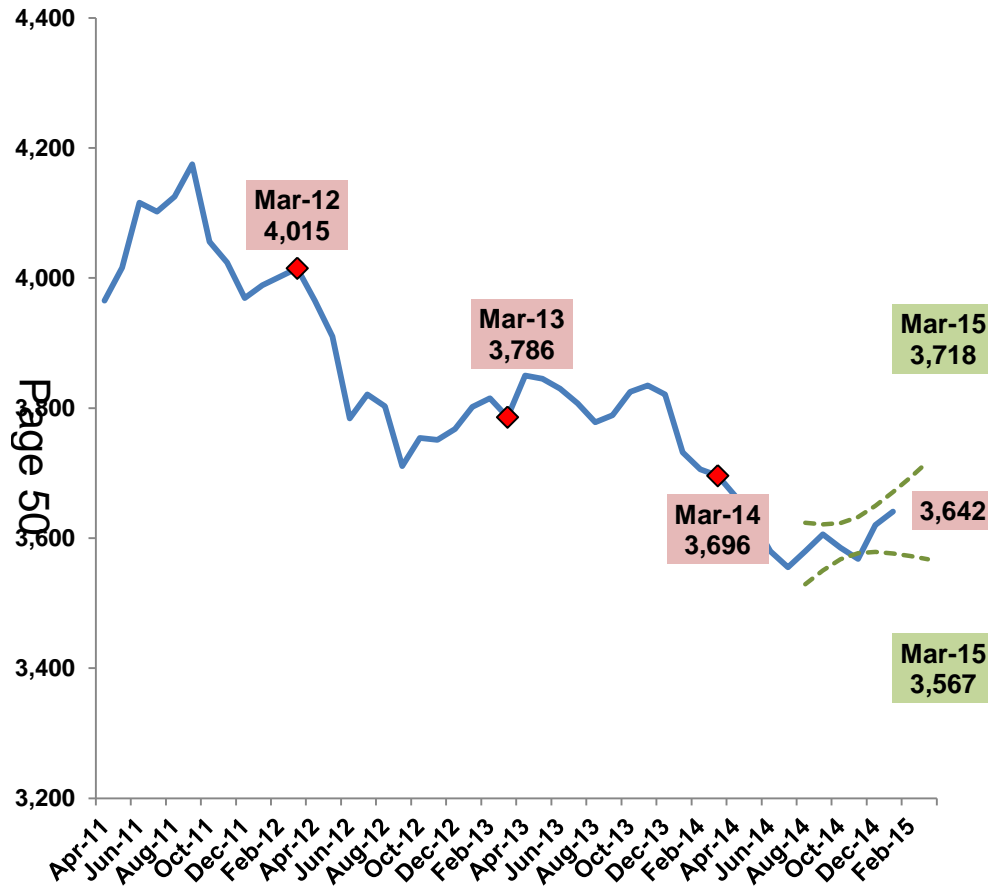
Predictions based on the current 12 rolling month trend suggest the force will end the year with 3,642 offences, a reduction of 1.5% (-57). Vehicle offence is predicted to be 86% higher and Cycle Offences 17.3% higher than last FY.



Victim Based Acquisitive	Apr 13-Jan 14	Apr 14-Jan 15	No. Change	% Change
Robbery - Business	1	5	4	400.0%
Robbery - Personal	36	32	-4	-11.1%
Burglary in a Dwelling	22	19	-3	-13.6%
Burglary - Non Dwelling	226	166	-60	-26.5%
Vehicle Offences	95	180	85	89.5%
<i>Theft of Vehicle</i>	46	94	48	104.3%
<i>Theft from Vehicle</i>	47	67	20	42.6%
<i>Vehicle Interference</i>	1	17	16	1600.0%
<i>Aggravated Veh Taking</i>	1	2	1	100.0%
Theft from the Person	308	319	11	3.6%
Bicycle Theft	282	334	52	18.4%
Shoplifting	522	471	-51	-9.8%
All Other Theft Offences	1557	1468	-89	-5.7%
Total:	3049	2994	-55	-1.8%

The **TREND** is currently **UPWARDS** but **NOT SIGNIFICANT**

FORECASTING – Victim Based Acquisitive Crime



FORECASTING TABLES

Annual Totals	Crimes	% Change
2009-10	4,064	
2010-11	3,982	-2.0%
2011-12	4,015	0.8%
2012-13	3,786	-5.7%
2013-14	3,696	-2.4%
2014-15 (est)	3,642	-1.5%

Finalised Total	Crimes	% Change
2013-14	3699	-1.5%

The forecasts are based on the last six values of the twelve-month rolling total. The tables below combine known results and forecasts to estimate the position at each quarter end.

Forecast by Quarter	2013/14	2014/15	% Change
Apr-Jun	977	861	- 11.9%
Apr-Sep	1,887	1,797	- 4.8%
Apr-Dec	2,799	2,723	- 2.7%
Apr-Mar	3,696	3,642	- 1.4%

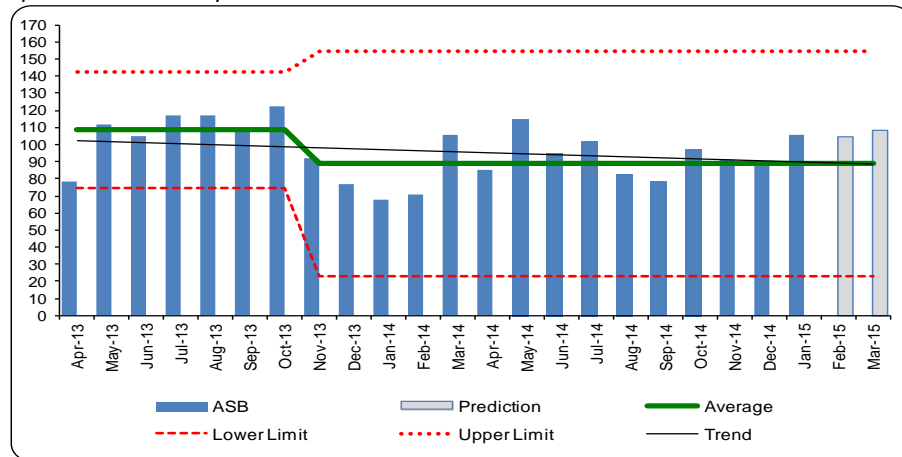
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PRIORITY: Tackling Antisocial Behaviour	
Measure 8	Levels of antisocial behaviour incidents in the City of London.
Owner	UPD
AIM/RATIONALE	The aim of this measure is to provide the Force with sufficiently detailed information (intelligence and statistics) to allow it to manage its response to antisocial behaviour efficiently and effectively. It is a direct outcome measure that indicates the Force's success in addressing and preventing ASB.
DEFINITIONS	An "ASB incident" is an incident that has been closed on the Daris system using Codes 1, 2 or 3, Incident and Attendance "Systemic increase" is one that is 6 consecutive increases above the mean or 4 consecutive increases above a control level
MEASUREMENT	Assessment of performance will be based on data around current levels of ASB, trend information and analysis. GUIDE: SATISFACTORY: Reducing trend in levels of antisocial behaviour incidents (as indicated monthly on performance charts) CLOSE MONITORING: No stable trends indicated or not insignificant increasing trend REQUIRES ACTION: Systemic increase in levels of antisocial behaviour incidents
DATA SOURCE	PIU (I&I)
ASSESSMENT	CLOSE MONITORING

	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR
2013-2014	78	112	105	117	117	108	122	92	77	68	71	106
2014-2015	85	115	95	102	83	78	97	91	88	106		

April 2013 – January 2014: 996

April 2014 – January 2015: 940



The increase for January is largely cited as being an due to increased number of calls from residents and businesses with regard homeless persons sleeping in doorways and similar. This increase is because of the colder weather over January. This information has been passed onto Communities.

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PRIORITY: Protect the City of London and UK from Fraud																																												
MEASURE 9	The percentage of victims of fraud investigated by the Economic Crime Directorate who are satisfied with the service provided																																											
OWNER	Economic Crime Directorate																																											
AIM/RATIONALE	This measure focuses on frauds investigated by the Force’s ECD. It is not sufficient to be effective in terms of fighting fraud; we are also required to deliver a first class service to victims providing them with the support and help they need at different points in the investigative process.																																											
DEFINITIONS	<p>“Investigation”: - This is all Unifi crime records classified as “Fraud Investigations – Substantive offences recorded in Action Fraud” allocated to ECD Operational Teams</p> <p>“Victim” – Victims include those whose referrals have been adopted for investigation by ECD. Given the nature and duration of economic crime investigations it is highly probable that these victims will have been captured by the Victim Code even if the ultimate outcome is NFA.</p>																																											
MEASUREMENT	<p>Measurement will be by survey. ECD will have the overall satisfaction figure by the beginning of the second week in the new quarter to report to the Force Performance Monitoring Group. The full report to follow in slower time.</p> <p>GUIDE: Over 2014-15 the Force averaged a satisfaction rate of 65%. It is accepted that whilst performance against this measure improved over the course of the year, the level is low when compared to satisfaction in other areas.</p> <p>SATISFACTORY: Parity with satisfaction levels for other measures (80% - 85%) or greater</p> <p>CLOSE MONITORING: 65% - 79%</p> <p>REQUIRES ACTION: Reducing satisfaction levels or less than the 2014-15 average of 65%</p>																																											
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NOT PROTECTIVELY MARKED

PRIORITY: Protect the City of London and UK from Fraud													
MEASURE 10	To ensure City Fraud Crime, investigated by ECD results in a positive action whether through offender disposal, prevention or disruption												
OWNER	Economic Crime Directorate												
AIM/RATIONALE	Ensuring that wherever possible the Force takes positive action with every City Fraud Crime investigated by ECD demonstrating the diverse and high quality service victims can expect from CoLP ECD. This positive action is likely to enhance overall victim satisfaction and the City’s standing as a safe and desirable place to live and work.												
DEFINITIONS	<p>“City Fraud Crime” includes all ECD Fraud investigations into fraud or fraud related offences occurring within the City of London. “Point of outcome” is defined as when there is an offender disposal or when the crime is closed and categorised in accordance with the HO crime outcomes.</p> <p>“Positive action” is defined as follows:</p> <ol style="list-style-type: none"> 1. When there is an offender disposal. 2. When there is a confirmed disruption of a technological or financial fraud enabler. 3. When the crime contributes to an ECD Fraud awareness/ prevention product. 												
MEASUREMENT	<p>Measurement will be based upon the number of City Fraud Crimes reaching the Point of outcome benefitting from positive action.</p> <p>GUIDE: SATISFACTORY: All City fraud crimes reaching point of outcome result in positive action CLOSE MONITORING: 95 -99% City fraud crimes reaching point of outcome result in positive action REQUIRES ACTION: 94% or fewer City fraud crimes reaching point of outcome result in positive action</p>												
DATA SOURCE	ECD Strategic Delivery Unit												
ASSESSMENT	SATISFACTORY												
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Total number of City Fraud Crimes reaching point of outcome in month.	5	2	4	3	5	4	8	5	8	3		
	Cumulative position of City Fraud Crimes reaching Point of outcome.	5	7	11	14	19	23	31	36	44	47		
	Number of City Fraud Crimes reaching Point of outcome in month with offender disposal.	5	2	3	2	4	2	6	2	6	0		

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Number of City Fraud Crimes reaching point of outcome in month where Fraud enabler disrupted.	0	0	1	0	1	2	1	2	2	3		
Number of City Fraud Crimes reaching point of outcome in month contributing to an ECD Fraud awareness/prevention product.	0	0	0	1	0	0	1	1	0	0		
Cumulative position of City Fraud Crimes reaching point of outcome resulted with Positive action	5	7	11	14	19	23	31	36	44	47		

SDU Commentary:

During the data collection period, the ECD Operational teams closed 61 Unifi crime records of which 3 constituted a City Fraud Crime. The remaining 58 Unifi crime records were excluded for the following reasons:

42	Investigations were "within the Jurisdiction of the CCC" locus i.e. outside the City of London.
8	Investigations linked to NLF funding stream grouping.
8	Investigations were LOR's and NFD assessments which are excluded from this measurement.

The three City Fraud Crimes where there was no offender disposal benefitted from the following positive actions:

CR/7120/13, CR/1524/14 and CR/7191/14 resulted in cash forfeiture orders following a cash seizures originating from a City Fraud Crime investigation.

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PRIORITY: National Lead Force										
MEASURE 11		The attrition rate of crimes reported to Action Fraud								
OWNER		Economic Crime Directorate								
AIM/RATIONALE		CoLP as the national lead force has a responsibility to improve the police service response to fraud nationally, and the service provided to victims in particular. A key way of measuring this is to ensure that as many victims as possible receive a positive outcome from having reported a crime to Action Fraud. This measure allows an assessment of the overall performance of the end to end process from reports received by Action Fraud, through NFIB data collation and crime packaging to action by police forces.								
DEFINITIONS		<p>“Attrition rate”:- This describes the ratio of outcomes to the number of reports received by Action Fraud.</p> <p>“Disseminated reports”:- A crime report received by Action Fraud that has undergone assessment, had intelligence added or deemed viable for investigation and disseminated to a police force or other partner agencies.</p> <p>“Outcome”:- An outcome is determined by the Home Office counting rules and is achieved when a disseminated crime results in outcomes 1-18 (This only applies to police services and only includes those outcomes reported to the NFIB registrar).</p>								
MEASUREMENT		<p>The ECD Strategic Delivery Unit (SDU) will report monthly on the number of Action Fraud reports received and disseminated together with the outcomes to produce the attrition rate.</p> <p>GUIDE: SATISFACTORY: Increasing % or stable % of overall performance (outcomes to crimes committed) CLOSE MONITORING: Decreasing trend REQUIRES ACTION: Decreasing systemic trend (consecutive quarter decreases)</p>								
DATA SOURCE		Know Fraud, SharePoint and individual Police forces via SDU, ECD								
ASSESSMENT		SATISFACTORY								
		A	B	C	Percentages			Ratios		
		Crimes	Disseminations	Outcomes	% (B/A)	%(C/B)	Overall Performance	A/B	B/C	Overall performance (A/C)
Q1 2013/14		57,736	9,674	971	17%	10%	2%	5.97	9.96	59.46
Q2 2013/14		58,255	11,483	2,375	20%	21%	4%	5.07	4.83	24.53
Q3 2013/14		54,545	10,363	2,233	19%	22%	4%	5.26	4.64	24.43
YTD		170,536	31,520	5,579	18%	18%	3%	5.41	5.65	30.57
Q1 2014/15		59,184	14,283	2,588	24%	18%	4%	4.14	5.52	22.87
Q2 2014/15		61,679	16,626	3,839	27%	23%	6%	3.71	4.33	16.07
Q3 2014/15		66,607	18,751	6,376	28%	34%	10%	3.55	2.94	10.45
YTD		187,470	49,660	12,803	26%	26%	7%	3.78	3.88	14.64

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PRIORITY: National Lead Force	
MEASURE 12	The number of complaints against Action Fraud
OWNER	Economic Crime Directorate
AIM/RATIONALE	As the national fraud reporting centre Action Fraud has the responsibility to provide a first class service to fraud victims. Addressing dissatisfaction and complaints is a key priority to maintaining both reporting and confidence levels in the service. Reducing complaints of this nature will indicate the extent that Action Fraud is listening to victim needs and improving service levels.
DEFINITIONS	<p>“Overall number of Customer Complaints”: - This refers to the percentage of fraud reporting victims, who have submitted a complaint in relation to an aspect of the service received by Action fraud.</p> <p>Types of complaints received:</p> <ul style="list-style-type: none"> • Lack of update – When the victim hasn’t been updated on the status of their report, • Dissatisfaction with a letter received – No satisfied with the content/tone of status update letters • Quality of communication with the contact centre – Poor standards of service • Dissatisfaction with a specific aspect of the action fraud process- such as the criteria used to determine whether a report qualifies as a report of fraud.
MEASUREMENT	<p>PMG will receive monthly reports of the number of fraud reporting victims that have submitted a complaint, the number of complaints resolved and the outstanding number</p> <p>GUIDE: SATISFACTORY: Reducing trend CLOSE MONITORING: Increase on previous month or no stable trend REQUIRES ACTION: Systemic increasing trend (3 consecutive monthly increases)</p>
DATA SOURCE	Action Fraud Systems, via SDU, ECD
ASSESSMENT	SATISFACTORY

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AF complaints (PSD, MPs' letters combined)										
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
Monthly total	7	10	15	21	20	23	28	33	24	20
Cumulative total	7	17	32	53	74	97	125	158	182	202
Resolved	156									
Outstanding	46									

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PRIORITY: National Lead Force									
MEASURE 13	Level of the National Lead Force's return on investment								
OWNER	Economic Crime Directorate								
AIM/RATIONALE	It is not sufficient to be effective in terms of fighting fraud; the NLF is also required to be efficient, representing a good return on investment. This measure allows for an assessment of the cost of the resources invested against the monetary value of the fraud prevented.								
DEFINITIONS	<p>"Return ": - The value of money saved by ECD activities</p> <p>"Investment ":- The total amount of money spent on ECD activities</p> <p>"Return on investment":- The amount of money saved by ECD for every pound of money spent</p>								
MEASUREMENT	<p>The ECD ROI figure is calculated using the same methodology employed by most organisations who want to illustrate a "potential" value of services provided to Stakeholders in monetary terms. The total amount of money saved as a result of ECD activities is divided by the total amount of money spent in order to provide the total estimated pound saved figure. The assumption is that for every pound spent ECD save stakeholders and the public (an estimated) 'x' amount of money.</p> <p>The elements that constitute savings include;</p> <ul style="list-style-type: none"> • Projected monetary value of future fraud loss saved by disrupting technological enablers of crime • The pound value of criminal asset denial through to recovery • Projected pound value of future fraud loss saved by ECD Enforcement Cases <p>GUIDE: SATISFACTORY: Increasing value of ROI CLOSE MONITORING: Decreasing trend REQUIRES ACTION: Systemic decreasing trend (consecutive quarterly decreases)</p>								
DATA SOURCE	UNIFI, NFIB, Asset Recovery, finance dept via SDU, ECD								
ASSESSMENT	SATISFACTORY								
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">Q1</th> <th style="width: 25%;">Q2</th> <th style="width: 25%;">Q3</th> <th style="width: 25%;">Q4</th> </tr> </thead> <tbody> <tr> <td>£45.70</td> <td>£44.42</td> <td>£60.33</td> <td></td> </tr> </tbody> </table>		Q1	Q2	Q3	Q4	£45.70	£44.42	£60.33	
Q1	Q2	Q3	Q4						
£45.70	£44.42	£60.33							

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PRIORITY: Providing the national lead against Fraud	
MEASURE 15	The percentage of victims of fraud who are satisfied with the Action Fraud reporting service
OWNER	Economic Crime Directorate
AIM/RATIONALE	Action Fraud is a bespoke service for victims of fraud; it is essential to maintain levels of service to ensure Action Fraud is utilised fully to the benefit of victims. The Force took full responsibility for Action Fraud in April 2014 and with that comes the opportunity to set the same high satisfaction standards that are set elsewhere for victims of crime. Accessible crime recording facilities are essential to maintain the level of information required to identify and mitigate the fraud threat during initiation and growth.
DEFINITIONS	The measure relates to ease of reporting a crime and how efficiently it is allocated. As a large number of crimes are allocated to other forces for investigation, the Force cannot be held responsible for end-to-end victim satisfaction at the current time.
MEASUREMENT	<p>Quarterly by survey. PMG will receive data detailing the number of reports to Action Fraud in the reporting period, the percentage satisfaction of victims using the online survey and the percentage satisfaction of victims using the telephone survey. The victim survey is conducted at the conclusion of the initial reporting the crime and can be completed online or over the phone.</p> <p>GUIDE: Over the course of 2014-15 the Force achieved an average satisfaction level of 92% with little monthly variation.</p> <p>SATISFACTORY: 90% – 100%</p> <p>CLOSE MONITORING: 85% - 89%</p> <p>REQUIRES ACTION: Less than 85% or reducing trend</p>
DATA SOURCE	Action Fraud via SDU, ECD
ASSESSMENT	SATISFACTORY

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan
Number of reports (crime and Information) to AF in period	32,678	33,379	33,470	35,034	32,991	34,950	32,273	32,057	32,776	36,510
Combined On-line and automated telephone surveys % of victims satisfied with service in period	92.71% (5637/6080)	92.37% (5689/6159)	91.98% (6488/7054)	92.35% (6482/7019)	91.95% (6706/7293)	91.84% (10,487/ 11,419)	92.09% (8409/9131)	92.07% (8124/8824)	92.35% (8416/9113)	92.06% (8,811/ 9,571)
Cumulative combined On-line and automated telephone surveys % of victims satisfied with service in period	92.71% (5637/6080)	92.54% (11,326/ 12,239)	92.33% (17814/ 19293)	92.34% (24,296/ 26,312)	92.25% (31,002/ 33,605)	92.15% (41,489 /45,024)	92.14% (49,898 /54,155)	92.13% (58,022 /62,979)	92.16% (66,438/ 72,092)	92.15% (75,249 /81,663)
Trend	→	→	→	→	→	→	→	→	→	→

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PRIORITY: STRATEGIC POLICING REQUIREMENT																																					
MEASURE 16	The level of Force compliance with requirements under the Strategic Policing Requirement																																				
OWNER	Strategic Development																																				
AIM/RATIONALE	Along with its obligations to provide an efficient and effective policing service to the City of London, the Force has regional and national obligations to respond to the most serious threats that extend beyond force boundaries, which is articulated by the Strategic Policing Requirement. It is a Force priority to support the SPR and the purpose of this measure is to provide reassurance that the Force has the required levels of capacity and capability to meet its obligations under the SPR.																																				
DEFINITIONS	NA																																				
MEASUREMENT	<p>A quarterly assessment will be made by Strategic Development regarding the level of compliance with College of Policing toolkits for Counter Terrorism; Civil Emergencies; Public Order; Serious Organised Crime; and Cyber Crime and progress against any outstanding HMIC recommendations</p> <p>SATISFACTORY: All toolkits fully up to date and all recommendations on track to be delivered within due date CLOSE MONITORING: Toolkits completed but review overdue REQUIRES ACTION: : Toolkits not complete and/or recommendations not implemented by due date</p>																																				
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SATISFACTION	
MEASURE 17	Levels of satisfaction of victims of crime with the service provided by the city of London police.
OWNER	Commander (Ops)
AIM/RATIONALE	The aim of this measure is to provide the Force with sufficiently detailed information to manage the quality of its service provision to the victims of crime. Although victim satisfaction surveys are a statutory requirement, they provide an essential indicator of the level of professionalism the Force portrays and provides.
DEFINITIONS	“Victim of crime” are victims of violent crime (except sexual offences), vehicle crime, acquisitive crime and criminal damage
MEASUREMENT	<p>PMG will receive quarterly reports of the results of survey results with comparative and trend information. Quarterly results will be broken down to report satisfaction with regard to ease of contact; actions taken; follow up; treatment; and whole experience. Whilst PMG can direct action in relation to any of those categories, the principal measure will be the results for whole experience.</p> <p>GUIDE: Over 2014-15 the average for whole experience was 83.4%. This is lower than previous years, which averaged closer to 85%. It is valid to use a numerical guide here as what is being measured is peoples’ perception, i.e. no perverse incentives or action can be used to influence performance against this measure</p> <p>SATISFACTORY: 85% - 100%</p> <p>CLOSE MONITORING: 80% - 84%</p> <p>REQUIRES ACTION: Less than 80% or reducing trend</p>
DATA SOURCE	PIU (I&I)
ASSESSMENT	CLOSE MONITORING
<p>Q3: 86.2% (169 out of 196) of respondents satisfied with Whole Experience. FYTD (Q1+Q2+Q3) Ease of contact: 95.2% (437/459) Actions taken: 76.5% (423/553) Follow up: 82.1% (454/553) Treatment: 93.4% (521/558) Whole Experience: 83.4% (463/555)</p>	

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SATISFACTON	
MEASURE 18	The percentage of people surveyed who believe the police in the City of London are doing a good or excellent job
OWNER	Commander (Ops)
AIM/RATIONALE	This measure assesses the public's perception of the Force, based on people who probably have not been a victim of crime but are part of the City of London community, be it in the capacity of resident, worker, or business. It will use a different survey from the Street Survey.
DEFINITIONS	NA
MEASUREMENT	<p>The measure will be assessed by twice yearly 'customer' surveys conducted for the customer workstream of City Futures which assesses a range of service outcomes, from feeling of safety during the day and after dark to how well the public feel the Force is performing.</p> <p>GUIDE: SATISFACTORY: 85% - 100% CLOSE MONITORING: 80% - 84% REQUIRES ACTION: Less than 80% or reducing trend</p> <p>Note: data for this survey was provided by the street survey, which has been discontinued. At the end of the third quarter, the year to date performance was 87.6%.</p>
DATA SOURCE	Customer Satisfaction Survey
ASSESSMENT	Not yet applicable
<p>Q3: 89.5% (153/171) of respondents thought the police were doing a good or excellent job, an improvement on the previous two quarters.</p> <p>FYTD: 87.6% (444/507) of respondents thought the police were doing a good or excellent job. This target is unlikely to be achieved. A good/excellent rating of around 97.6% in Q4 would be required to reach the 90%.</p>	

Committee(s): Police	Date(s): 26 th March 2015
Subject: National Police Co-ordination Centre S22A Collaboration Agreement	Public
Report of: Commissioner of Police Pol 19/15	For Decision
<p style="text-align: center;"><u>Summary</u></p> <p>As a result of the Review of the Association of Chief Police Officers (ACPO) led by Sir Nick Parker, ACPO will be dissolved and will be replaced by the National Police Chief's Council (NPCC) on or around the 1st April 2015.</p> <p>The National Police Coordination Centre ("NPoCC") was set up in April 2013 and has established a track record in facilitating mutual aid ensuring the successful policing of both pre-planned and spontaneous events around the country without compromising the delivery of day-to-day policing. It is agreed that NPoCC will continue as an independent national unit which will be managed on a day to day basis by the Head of NpoCC, who will report to the Chair of the NPCC. It's been agreed that NPoCC will be a non legal entity and will be a collaboration between Chief Officers managed through a S22A Collaboration Agreement.</p> <p>On Thursday 12th March 2015, the first draft of the S22A Collaboration Agreement was sent by NPoCC to all Chief Constables. This has been sent to the Comptroller and City Solicitor for comment. It is for NPoCC to determine force level subscriptions and this process will be managed by NPoCC or by their host force. However, the contributions that English and Welsh forces would make will be based on the Home Office police core settlement arrangements, and for the City of London Police the sum proposed is £8,395.</p> <p>There are no risks for the Force in signing up to this Collaboration Agreement and this is simply new administration and funding structure running alongside the newly created NPCC.</p> <p>Recommendations</p> <p>It is recommended that Members agree to the delegation of authority to the Chair and Deputy Chair of Police Committee to endorse the final Section 22A Collaboration Agreement with NPoCC, in consultation with the Comptroller and City Solicitor, the Town Clerk and the Commissioner of Police.</p>	

Main Report

Background

1. As a result of the Parker Review, the Association of Chief Police Officers of England, Wales and Northern Ireland (“ACPO”) which was incorporated on 1st April 1997, will be dissolved on or around the 1st April 2015 and a new co-ordinating body known as the National Police Chiefs’ Council (“NPCC”) has been set up which will be hosted by the Metropolitan Police Service (MPS). Chief Constable Sara Thornton is the Chair elect of the new body.
2. The National Police Coordination Centre (“NPoCC”) was set up in April 2013. Since its launch in 2013, NPoCC has established a track record in facilitating mutual aid and thus ensuring the successful policing of both pre-planned and spontaneous events around the country without compromising the delivery of day-to-day policing. In the last year, NPoCC has demonstrated its value in planning and mobilising police resources for national events including the Commonwealth Games and the NATO Summit. It has also supported police forces in civil contingency events, such as last winter’s flooding. Prior to the setting up of the NPCC, NPoCC has reported to the ACPO president.

Current Position

3. It is agreed that NPoCC will continue as an independent national unit which will be managed on a day to day basis by the Head of NPoCC, who will report to the Chair of the NPCC. It’s been agreed that NPoCC will be a non legal entity and will be a collaboration between Chief Officers. The Host Force, the MPS, will not be liable for the actions of NPoCC and any liabilities will be shared between the Parties.
4. The Parties have agreed to collaborate with each other under agreed terms of a S22A Collaboration Agreement in relation to the running, the carrying out of the functions, the funding and the establishment of NPoCC.
5. On Thursday 12th March 2015, the first draft of the S22A Collaboration Agreement was sent by NPoCC to all Chief Constables. This has been sent to the Comptroller and City Solicitor for comment.

Financial Implications

6. The Home Secretary wrote to Chief Constables and Police and Crime Commissioners following the Provisional Police Funding announcement on 17th December 2014, explaining that NPoCC would no longer be funded through a reallocation from the police funding settlement. This was confirmed in the Police Grant Report England and Wales 2015-16 on 4 February 2015. As a result, the amount of Police Main Grant allocated

to PCCs for 2015/16 is £2.4m greater than it would have been if the funding for NPoCC had been held back centrally through a reallocation.

7. It is for NPoCC to determine force level subscriptions and this process will be managed by NPoCC or by their host force. However, the contributions that English and Welsh forces would make will be based on the Home Office police core settlement arrangements, and for the City of London Police the sum proposed is £8,395.

Consultation

8. The Comptroller and City Solicitor and Town Clerk have been consulted in the preparation of this report.

Recommendation

9. It is recommended that Members agree to the delegation of authority to the Chair and Deputy Chair of Police Committee to endorse the final Section 22A Collaboration Agreement with NPoCC in consultation with the Comptroller and City Solicitor, the Town Clerk and the Commissioner of Police.

Conclusion

10. NPoCC provide a valuable co-ordination service to all British Forces, when there are major events and incidents and the Force are supportive of this approach. There are no risks for the Force in signing up to this Collaboration Agreement and this is simply new administration and funding structure running alongside the newly created NPCC. The City Solicitors will work with the Force to ensure that the Agreement is fit for purpose.

Contact:

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Commissioner
020 7601 2004
Hayley.williams@cityoflondon.pnn.police.uk

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